

# Second Road Crossing Considered in Strategic Plan

The potential for a new bridge across the Tamar is being considered on the basis that if it were to be needed in the next 25 years planning must start now. A long term local transport plan has been commissioned by the Tamar Bridge and Ferry Authorities and Plymouth City Council long term strategic transport planner Sunita Mills told Saltash Town Council how this might affect Saltash and South East Cornwall. The plan takes into account the needs of an increased population with around 900 new homes projected in Saltash, 500 more in the adjacent 'gateway' area and Plymouth's population set to increase by up to 20%.

The local transport plan being proposed in Plymouth with the aid of Cornish colleagues will give consideration to a park and ride scheme for Cornish motorists and a possible 'smart ticketing' scheme for ferries, buses and motorists. Improvements to Carkeel roundabout is under consideration as is an improved cycle and footpath network. On the rails the plan will be looking at improved train

The local transport plan services into Plymouth sing proposed in Plymouth especially for commuters, ith the aid of Cornish acquisition of new branch line olleagues will give rolling stock and an overhaul of insideration to a park and ride Saltash Station.

The single track and speed restriction over the Royal Albert Bridge presents a challenge, said Ms Mills, but it is not insurmountable. The strategic plan which will look at the next ten to twenty-five years will also examine water transport. Town Councillors



pointed out to her that a regular ferry from Saltash to Plymouth Barbican sadly failed and that operating such a service as a commuter route is impractical due to lack of parking space. It might however be resumed as a leisure service, especially if

calls could be made at Torpoint and Mount Edgcumbe. Rail services from Saltash are already being increasingly used, pointed out Cllr. Richard Bickford, rising by around 28% per year to almost 80,000 journeys now per annum. Park and Ride schemes could be to areas such as Derriford, targeting for major development, and not just Plymouth City Centre. The Mayor, Cllr. Martin Gee

pointed out that during a previous study Saltash Town Council has been strongly opposed to a park and ride service operating from Carkeel or west of Saltash as it was feared motorists would park there, by-pass Saltash, and

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solutions are on the table however, Ms Mills advised, and there will be further consultation with Saltash as future needs of the area for the next quarter century are considered.

**Fishermen Seek** 

**Support from** 

Council

Those who fish the Tamar

commercially are seeking the

Town Council's support in

order to extend their catch.

Licensed fisherman Colin

Matthews, who lives on the

river and is one of the few

remaining fisherman entitled

to catch Tamar Salmon as well

as eels is hoping with others, to

resume catching grey mullet.

So far his efforts to negotiate

this with the Cornish Inshore

Fisheries Association have met

Environmental Agency as well as from IFCA is to be invited

to a Town Council Committee

meeting, the Council agreed,

to give information on the

future of fishing in the Tamar.

Local fishermen will be

An officer from the

with frustration.

invited to attend.

# Top Speech Award for Abigail

Dictation and many hours of practice at speech and drama since she was aged six have paid off for Abigail Murton as, now aged 21, she has received a leading award for these arts. The second year business degree student at Plymouth University, living with her family in Saltash, was overwhelmed to be awarded the honours award from the Victoria College of Music (AVCM).

> Abigail has attended the town's Bethany School of Speech and Drama under tutor Mary Frantom since aged six and has passed many exams and won trophies, including at the Saltash Speech Music and Drama Festival. She attended Saltash.net school where she also enjoyed sports, her interest in running having featured in her Silver Duke of Edinburgh Award training. She also completed the Ten Tors 35 mile trek and is going for gold in the Duke of Edinburgh award scheme. Her parents Andrew and Catherine are proud and delighted with her achievement, as is older sister Anna who won the same award three years ago. Abigail is now busy with her business studies, hoping to go into management in London. She would however still consider taking her speech and drama abilities further once academic studies permit. She recently spend a month in China as part of her degree course. Abigail wishes to thank her parents for their support and especially her grandmothers Margaret Pollard and Dora Murton, not forgetting her tutor Mary Frantom

> > Observer Telephone Nos 07971484872 or 01579 345699 marye.crawford@virgin.net

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 Full story on page 6
 Transitions Theatre

Company with their Director Rob Pudner and the Mayor and Mayoress of Saltash. Photo: Sarah Pester





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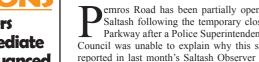
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# **Tamar Bridge Diversion Route Opened**

Pemros Road has been partially opened to all traffic from Saltash following the temporary closure of the Eastbound Parkway after a Police Superintendent addressing the Town Council was unable to explain why this should not happen. As reported in last month's Saltash Observer Superintendent Green had told the Town Council that when Saltash was in total gridlock Pemros Road could supposedly not be opened up as a route into Plymouth as public transport could not negotiate it.

He was clearly surprised to be told that it is the standard bus route between Saltash and Plymouth.

This winter after a hailstorm resulted in a number of early morning collisions, one of them sadly fatal, police were directing traffic from Saltash along the normally 'buses only' route along Pemros Road to St. Budeaux. Following up the Superintendent's visit Inspector Price of the traffic police told the February council

meeting that the problem was traffic from Saltash turning right by the toll booths and holding up eastbound traffic. 'The lights at the toll booths

which operate the bus lock could be adapted to release traffic into Pemros Road' replied Cllr. Joe Ellison - 'If there's a will to use Pemros Road there's a way' It was pointed out that there is just as much need to keep traffic moving eastward across the Tamar Bridge as westward into Cornwall. On the morning that Saltash was in total gridlock if someone in the town suffered a heart attack or other medical emergency it would be impossible to reach Derriford – the result could be fatal' said Cllr Colin Oakes 'It is an any event the duty

of the highway authority, not the police, to have a preplanned alternative route in an emergency', said Inspector Price, 'The police need to liaise with the Highways authority to see if there is an alternative route which may or may not involve Pemros Road'. He confirmed that the police officers who allowed traffic to use Pemros Road this winter would have had no knowledge of Superintendent Green's meeting with Saltash Town Council.



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CORNWALL COUNCIL & our PL12 Community For: Observer readers From: Councillor Bob Austin

Budget 2013/14

The highlight at Truro this week was the budget which is normally a very difficult decision making process at the best of times, but this week was particularly challenging for all councillors

and officers involved.

The debate which took place on Tuesday 26/2 was very heated and not a pleasure to partake in. Normally the officers bring forward their professional thoughts and produce a very extensive submission, the bottom line was a 1.97% increase in Council Tax.

All political parties are invited to tender their amendments: the Officers budget is then put to the Council together with party amendments which are voted first. The Liberal Democrat's amendment was moved first where the bottom line was no increase and the money to be found from various back office support services instead and not affecting front line services. A named count was taken and the majority of councillors voted in favour of the of the motion including a lot of Conservatives - surprise surprise!

The next stage is a debate followed by voting for a substantive motion. It came to light during this debate that the Localism section would be severely cut - at which point I was thrown, as I am a strong supporter of the localism team and the work they do within the community. This was not the Lib Dem plan! At the substantive vote I, like many others, voted against it, but it was not enough to stop the amendment being passed by 4 votes. Therefore the budget has been agreed with no rise in council tax and the officers are now left to make the budget work. This overrides

officers the recommendations. The Conservative amendment fell at the first hurdle, but there were three minor items added to the Lib Dem amendment from them. These changes will be discussed at the Meeting Cabinet next Monday (4/3) where there will be an interesting debate on how to make this budget work and we must hope and pray that localism is not affected.

Highways allowance - The budget for the next council does not include any money for Councillors to use in their local area on highways. This, I believe, is totally wrong and I am making the relevant noises to the Portfolio holder, Bert Biscoe, but I cannot see this being changed.

The four Councillors for Saltash have spent a lot of time together discussing how this was to be used over the last four years and we have saved the council a lot of money by pooling our resources and getting better



6

Essa (South) Ward, Saltash

deals on yellow lining, one way systems etc.

Why they cannot leave what is working alone I do not know! Planning

The new Local Plan is now complete and agreed at Full Council and this available on the CC web site it is a very detailed document and makes good midnight reading!

Under this plan the guide line of the minimum number of houses to be built between 2010 and 2030 for Saltash is 750 as against the 900 and 3500 previously stated. 163 of the 750 are either built or planning permission has been given. This leaves 587 which should be an easy target to achieve in 17 years.

#### Dog mess & litter

Again I must make the plea to all Saltash dog owners to PLEASE clean up after your dogs, I went up Churchtown Lane this morning to do some work in the cemetery only to find a load of dog mess in the lane and I fear that the rest of the town is the same if I am to believe all the complaints I get from the general public.

Derek Holley and I are making a strong complaint to Highways Agency the regarding the state of the A38 and the amount of litter on the verges. This I understand is partly due to the fact that they have spent a lot of time cutting the hedges back further than normal thus showing the amount of litter left in what was the undergrowth. This is no excuse and the litter must be cleared as soon as possible especially as Easter is not far away and our first waves of visitors arrive

Local 33 and 33A First bus As of the end of March this service is to be discontinued due to the lack of use, much to the annoyance of many residences that use this service from outlying areas where there is no other alternatives such as Burraton Coombe and Lean Way. Also the service to the Health Centre, Library and Leisure Centre is lost.

There is an alternative route which has been suggested by one of my division residents:- That the No 1 route which goes along Longpark Road, goes straight across the roundabout and down Fairway to Back Hill and up Barkers Hill to St Stephens Road. As Barkers Hill is about to become a one way system this would add two positive reasons why this should happen.

This would alleviate the problem with traffic and the buses stopping on Church Road

It would be very helpful for the residents of Burraton Coombe and Forder.

If residents feel strongly about this I suggest they make their feeling known to First Bus to see if wee can get this changed.

# The Essa Files

by Adam Killeva

rotest votes' are much in the spotlight at the moment -both at home and abroad, with a former comedian holding the balance of political power in Italy

basically on an 'anti-politics' message. The idea that people might go to vote not for something but against everything is an interesting, and worrying one. you can actually get things Obviously as a democrat,

go do it

and a Citizenship teacher, I'm just pleased that people bother to vote at all but equally I'd much rather they made a positive choice, and if they can't find one they like then they should create one. My second favourite political cliché (after 'if you don't vote, don't complain') is 'if you can't find anything to vote for, stand yourself'.

Which brings me nicely onto the upcoming town council elections unlike parliament being on Saltash Town Council does not require regular round trips to London or a massive lifestyle change. and it doesn't take 3 years to get anything done. It's a commitment of a few hours a week, 90% of it is in Saltash (the odd voluntary meeting further afield) and best of all

# **Rest Room Ready to Let**

A former rest room in Victoria Gardens, at the heart of the town, is now available for community use. Once the Maurice Huggins

rest room organising committee relinquished the premises last year a number of local groups and organisations showed interest in taking it over. However issues then arose as to its ownership which is still not fully resolved. Cornwall Council has in any event agreed that the Town Council can let it out to a suitable occupant and a committee is to be set up to consider the building's future as a community asset.

The form TOCH building on the corner of Grenfell Avenue should also soon be released for community use.



done. If you come up with a

sensible idea (say 'wouldn't

more people shop if Saltash on

Saturdays if parking was free

like at supermarkets?' or 'why

don't we hold an Olympic

festival to mark the torch

passing through'), get the other

councillors to agree it, and then

So if anyone was looking

around for a protest vote option





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#### Saltash Citizen Award & Saltash Young Citizen Award... 2013

Each year Saltash Town Council in conjunction with the Rotary Club, select a Saltash resident to receive the Saltash Citizen Award This is a prestigious award which goes to a man or woman who has served his or her community in some special way. It could be outstanding one-off an contribution to the well-being of the Town or consideration will be given also to a person who has given a period of service to the Town, not just in the prior year, however the person must still be active.

There is also a similar award for the Young Citizen, who should be under the age of 21 and living in Saltash.

Nominations for this year's being awards are now requested, each recom should mendation be accompanied by a note specifying the reasons for the suggestion.

Nominations should be sent to the Town Clerk, Mr. Ray The Guildhall, 12, Lane. Lower Fore Street, Saltash, PL12 6JX or by email to reception@saltash.gov.uk by Monday 8th April, 2013. Rav Lane.

Clerk to the Town Council.





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# **Graham Watson MEP** visits Saltash

n Friday 1 March Graham Watson MEP visited Saltash Guildhall and hosted a Pasty lunch with Saltash residents. Various questions were asked from about 20 members of the public on the European Parliament and how it would be able to help Saltash during the recession and beyond. Items included the bridge

over the A38 whilst we are

looking at the neighbourhood

plan and how the EU may

help some funding for the

infrastructure at Broadmoor

Farm and to aid industry

within Saltash to get help on

Also on the agenda was the

capping of bankers bonuses

and of course the inevitable

horse & beef scenario and

how the EU is trying to

setting up new units.

control it

Also how the Eu helps to link unemployed young people to get jobs.

After the debate he then went on a walkabout of Saltash and visited Saltash College where the EU funded the new Hamonaze building. this is being used by students for video conferencing and IT department, also a new catering section where students were preparing for the soup kitchen they run at Plymouth Central Hall

#### **Town Pays Tribute to Writer who** Worked for Waterside

embers of the press, television and other media joined with politicians as well as over a hundred family, friends and other towns people to pack St. Nicholas Church and later the 'Boatman' in order to pay tribute to journalist, local activist and friend of Saltash, Brian Pedley.

Plymouth born and educated Brian took a course in journalism and soon rose to become Chief Reporter on the Luton 'Evening News'. It was there that he met Benita and following their marriage in 1974 they returned to his West Country roots when he joined Westcountry Television rising to become Senior Producer. After twenty years in regional television he returned to his first love of the written word and enjoyed twenty years of freelance journalism for national press and television which took him all over the world. 'He went into journalism as he liked people, he loved the work and had a wonderful life', recalled Benita.

Soon after moving to their Saltash Waterside home in 1974 Brian and Benita became aware that the future of the medieval 'Mary Newman's Cottage' and its neighbour were in jeopardy. They both, from then onwards, found themselves at the forefront of a crusade to save the cottages, together with the Tamar Protection Society, and when development threatened a Waterside garage site they were again at the head of a movement to ensure Jubilee Green was created as open waterfront access for all to enjoy. They helped thwart subsequent plans for a pumping house on Brunel Green and later a proposed function suite by Sand Quay. The local campaign against the latter led to the formation of Saltash Waterfront Residents' Association (SWRA) of which Brian was a founder and first Chairman.

This has since proved to be probably the town's most active and effective residents' group, turning its concentration to positive improvements to the Waterside area including Huntley Gardens, the Silver Street murals, and the miniature play train.

Brian also served as Chair of Saltash Labour Party and of the broadcasting branch of the NUJ, Plymouth. During his journalistic career, which continued until illness struck last year. he was mentor to many would-be journalists who have written to Benita expressing their appreciation for his help in launching their careers

He will be mourned by all who knew his kindly and caring personality, especially Benita, his daughters Linda and Sara, and grandchildren Tom (14) Rosie (10) and Caitlin (5)



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# From The Mayor's Parlour...

million

of

exercise!!!

Newquay to the tune of £4

annum.

per

continually services are taken

over by Town and Parish

Councils (putting up their tax

bills) and the Chief Finance

officer of Cornwall said that

the budget set, with no tax

Cornwall has proceeded

with its Local plan. One

important issue is fulfilling

Government and Cornwall's

housing need for Saltash. The

minimum number of houses

that Saltash needs to provide

over the next 17years is

approximately 750. After

allowing for the usual number

developments, this leaves

approximately 500 houses to

be built into one or two larger

estates. Cornwall does not

propose to have a Local plan

consultation day in Saltash.

Cornwall state they have

insufficient time for this

Saltash Town Council will

At the close of the

The

Saltash looks forward to

There are still stalls sites

Anyone who wants to put

election to Town Council can

for

forward their name

final

infill and small

increase, is not viable.

Warm Greetings

We certainly need some comforting in these times of austerity. Cornwall have at last moved and provided leases and licenses for some small patches of land around our Town. The Grenfell Avenue land will now be transformed by the Town Council from a shrub infested patch to 3 small allotments, and the narrow piece behind the Co-op car park can be made presentable. The Ashtorre team is continuing to progress their grant application for and making of the Ferry monument, now that the Town Council has the lease for the land from Cornwall. These bright items are always tinged with less happy news. Cornwall is going to close the toilets under the bridge. Saltash have Council Town negotiated with Cornwall in order that it can take over the

lease from Network Rail and will bear the cost of cleaning have a day when Cornwall's and maintaining the toilets at new Local plan can be probable cost of about inspected by the people of our £10,000 per annum. Cornwall Town. Very quick action will officers have promised that be necessary to set this day up the toilets at Belle Vue car and for the responses to be park and in Longstone Park returned to Cornwall. are going to be upgraded, consultation period Cornwall details of what and when have yet to be confirmed. Last Council will have to agree to week I met the Cornwall the Local Plan. This Cornwall cabinet councilor who is council approval will be after responsible for localism. He the May elections, and it is not expected to be presented was very supportive of the ideas of the Town Council but to the Government until has no money to offer as help, September. only attempts to off-load Government seal of approval services at our cost. by the Planning Inspector -

who knows when!!! In the I have heard that the Tamar meantime the Neighbourhood Bridge needs to increase its revenue by 16% because of planning group has started and will have to produce a increased costs and reduced usage. There are rumours that concurrent plan with only unconfirmed details to work goods vehicles delivering to Cornwall always with go westwards at Saltash and go eastwards on the A30 at the erection of the Cornish Launceston in order to avoid Cross on the Elwell woods paying the toll. Some retail site: if the weather is willing i.e. light wind conditions, the and industrial organisations claim the current tolls have a work starts on Saturday 16th detrimental effect on their March at 2300 hours. Should business. It seems to me that the elements be unkind then it there is never any attempt to will take place on the following Saturday evening decrease costs, particularly the costs of the extremely and so on until the cross is expensive Tamar ferry at fixed. The formal opening will Torpoint, which is heavily be at a more reasonable time subsidized by the bridge tolls. of day on Friday 10th May, Strangely it seems we shall [no precise time is set yet]. not know the new price for crossing the bridge until after available for the Mayfair on the May elections!!! Warfelton. Please contact the

Cornwall councilors have Lions agreed not to have a pay rise. Pressure obviously works. Cornwall, however, has agreed the amount of tax it have guidance by consulting needs to raise from us to the Town Clerk: applications provide its ever reducing forms need to be at County service level. No increase in Hall by beginning of April. the amount but will individual bills rise to pay for the rebate costs? My worries are that we

I hope you have a good dry, bright and warm spring Best Wishes still subsidize an airport at Martin Gee Mavor of Saltash



Good Friday 29th March! Simnel Cake & **Hot Cross Buns** 

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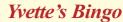
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(See Mike & Joan for further details) Wednesday 27th March

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PAULMITCHELL THE PLOUGHBOY

#### Saltash & District Observer - March 2013 - Page 4

# Truly Scrumptious Offer an Intriguing Choice of Easter Gift Boxes

ach new season is greeted by a fresh and tempting range of tasty delights at 'Truly Scrumptious Sweets' Since opening her sweet emporium in Lower Fore Street last December Danielle discovered that the crowds who flocked to select seasonal sweet delights for the festive season have been well matched by those attracted by her handcrafted displays to welcome Valentine's and Mothers Day. Now with Easter and a warmer spring hopefully on the horizon Danielle has been equally busy arranging an array of amazing alternative Easter treats to tempt all age groups As well as Easter Eggs 'Truly Scrumptious' offers an intriguing choice of Easter gift boxes designed to bring lasting



Those who have enjoyed fun activities before in Truly Scrumptious, and those yet to sample these pleasures, will be pleased to know that Danielle plans more fun to keep children happy over Easter with an Easter colouring competition watch for details on facebook, the website, or call in and enquire

Past fun activities have included face painting and even a visit from Willy Wonka, and Danielle is always happy to arrange a private childrens' sweet-orientated party at Easter or at any time

# Spring Weddings

With Easter too, many will be thinking of Spring Weddings and Danielle is already busy organising for a season of preparing favours, centrepieces and bridal bouquets of sweets. Whatever the time of year it always seems the season to enjoy treating oneself and one's family at Truly Scrumptius.



## **Truly Scrumptious Sweets The Sweet Boutique** Easter Holiday Fun... at Truly Scrumptious

We are closed on Easter Sunday 31st March & Easter Monday 1st April

Look out for our Colouring Competition, & Fun Events taking place over the Holiday Period...for further details Visit our Website or see us on Facebook



Eastertide Bouquets

especially

The Easter Candy bouquets on display can be admired and selected, but there are just a few of the wide range Eastertide

bouquets which can be made bespoke to order on an individual basis. Easter boxes and baskets are

grandparents and other family members to give to children of their families on

a share basis. No-one need

feel left out as any Easter

display can be made up of

allergies and safe sweets

lactose, gluten and nut free,

suitable for diabetics.

ideal

themed

for

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to the Package, a special card or a photograph! You can choose from our designer range of ready made-up

Sweet Bouquets or Hampers or Select from our vast range of Candies, Sweets and Chocolates

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Place your order by phone or online, visit our website to make your choices or call in to the shop in Saltash.

# Truly Scrumptious Sweet Shack Cornwall St... **Offer Family Friendly Prices**



Danielle's step-daughter Sophie seen above, enjoys helping out at the Sweet Shack on a Saturday, she also helps out in Truly Scrumptious Sweet Boutique in Saltash.

fresh delight increasingly attracting crowds in Plymouths' traffic free central precinct, and likely to do so more as the days grow longer and warmer is the 'Sweet Shack' So overwhelmed has Danielle of 'Truly Scrumptious' been with the welcome that Saltash has given to her Lower Fore Street shop that she is now offering shoppers, workers and visitors to Plymouth some of the sweet delights that Saltash has come to enjoy.

Winter Mixtures 'The Shack' Sweet usually manned by Kim is situated in Cornwall Street where it is attracting families and passers by of all ages. Families and teenagers in particular enjoy selecting from some of the traditional retro and American favourites seldom found elsewhere in the city, Teenagers in particular seem attracted to such rare delights as mega-sours and tongue-painter lollipops. Families in Plymouth for the day treating the children can buy candy-cones for just a pound. Danielle has decided. with the Sweet Shack, to

concentrate in particular on

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It's a Sweet Haven not to be missed

family-friendly priced sweets that all passing by can afford.

Many older passers-by are enjoying nostalgic timetreats, choosing from such delights as winter mixture. sugared almonds, army and navy mixture and traditional liquorice. these beina especial favourites from the wide range on offer, And the Sweet Shack, like the Saltash shop, can supply party bags made up to order as the customer waits. As spring is followed by summer all looks ready for a boom in visitors to the city as well as local residents pausing from shopping or sightseeing to eniov a flavoursome sweet treat at the Shack.

Alocal Book of Walks...with a Specially Designed Family Sweetie Box to enjoy on your walk. With the Easter holidays come the spring flowers, the opening buds and the chorus of birdsong that make our Cornish countryside such a delight. Now is the time to walk off the winter blues and get into fitness and shape for the summer. To bring added pleasure to a family walk a box of specially selected sweets from Truly Scrumptious can include especial favourites for the children and perhaps a range of boiled sweets, sugar free if preferred, for the older generation to enjoy while sampling the loveliest of our lanes and footpaths. And to help discover those footpaths we still have on sale your Saltash Observer's own book of local walks and leisure activities 'A Quality of Life' available in Saltash Bookshelf or Truly Scrumptious to enjoy with your

Easter Candy Bouquets

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Share with the Family

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Find us on Facebook: Truly Scrumptious Sweets Or visit www.trulyscrumptiousboutique.co.uk Lower Fore St Saltash Cornwall (Opposite the Guildhall)

### A Stroll into Springtime with Our **Book of Saltash Walks**

rom a parish church that was once a Celtic Cornish Cathedral; place, and then follows where a tidal estuary laps alongside or, at low tide, wading birds pick at the mudflats.

Further along the route passes a station where once a Royal Duke made a hasty departure on a fish train.

This is but one of the walks fully described, with equally full anecdotes of local history and legend met with along the way, in the Saltash Observer's own book of local leisure activities, 'A Quality of Life'. This walk is one of many especially suitable for spring including as it does footpaths with rural and river views and deep cut lanes, all lined with flowers as March merges towards May,

This is just one of the eight

#### walks in our glorious countryside, together with six shorter strolls closer to the town, any one of which can make an ideal day out or shorter morning or afternoon stroll while discovering the wonders of a Cornish Spring

To obtain your own copy of 'A Quality of Life' visit 'Saltash Bookshelf' in Fore Street or contact our Editor Mary on 01579 345699 or 07971484872

**Observer Telephone Nos** 07971484872 or 01579 345699

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# Saltash Leisure Centre

into fitness

entertained!

Friday 12th April

POOL PARTY...10am-12pm

Food will also be available to buy from the Coffee Shop.

still be charged the full price due to a restriction on numbers in the pool.

all ages

Tel: 01752 840940 www.cornwall.gov.uk/leisurecentres

Body boards, balls, super soakers and great music make this session great fun for all ages. Please note that all children under 8 years must be accompanied by an adult and under 4's will

# Local Footpath Issue Goes to **High Court**

Secretary of State for

Environmental Food and Rural

Affairs confirmed Cornwall

Council's decision to include

the footpath between the end of

the road at Antony Passage and

the steps at the end of the public

footpath 17 as being a public

right of way. This provided a

vital link in our footpath

system. When we reported this

in your January 'Observer' we

also advised that an appeal to

the High Court could be

submitted within 42 days of the

decision being published. The

landowners filed such an

appeal just prior to the period

The first ground for appeal

relates to the width of the first

seven metres of the footpath

from Antony Passage, which is

now confirmed as being up to

extending the road width into

the property known as 'The

Boathouse'. The owners of the

property claim that there is no

justification for this and

Cornwall Council did not seek

There are other grounds

claimed for the High Court to

set aside the inspector's

decision relating to the date on

which the rights were bought

into question, notices erected

metres. effectively

elapsing.

4 2.4

this

The public's right to use seventy metres of footpath fronting the foreshore at 'Antony Passage, is to be decided in the High Court in London. Following a public enquiry

by the owners and the prior carried out over a year an usage of the path. Inspector appointed by the

Unless settlement can be reached the case of Moor 3 Ltd versus The Secretary of State for the Environment and Cornwall Council as first and second Defendants will be set down for a Judge of the High Court to decide on Saltash residents usage of the path, though it may be some long time before it is listed for hearing.

#### **Coaches Welcome**

The Coach parking bay, laid out in the Co-op car park at the request of the Town Council, should be reassigned to car parking. This request has been made to Cornwall Council as it was found that the layout was not practical for coach use and it has not been used at all since its creation

Space for parking up to three coaches at a time has however been agreed to be made available on North Road. The site, next to the Drill Hall, will be especially suitable for visitors whom, it is hoped, will want to view the forthcoming Cornish Cross and then go on to discover the centre Discussions town concerning signage are to be held with Cornwall Council.

#### Friends of Hospital **Plan History Walk with Cream Tea to Follow**

A variety of events and activities based on our much appreciated cottage hospital has been organised to celebrate St. Barnabas Hospital's 125th Anniversary. This coincides with the 50th Anniversary of its highly active League of Friends, an enthusiastic body formed to support the hospital and raise funds for medical and other facilities for patients.

Already much interest has been draw by an exhibition of the hospital's history mounted in the vacant shop at the foot of Fore Street, and another in the hospital itself

As well as coffee mornings and the usual Summer Fete and Fun Day, to be held this year on Saturday 13th July, there are various other events planned.

The next will be a 'Saltash Gems' walk around Saltash on Friday 12th April. Observer reporter Martin Lister will lead the walk from the Guildhall at 2 p.m. pointing out some of Saltash's historic corners that might otherwise be unknown, finishing with a cream tea at the hospital at around 4 p.m. There will be a rare opportunity to visit the hospital chapel, little altered since it was established in 1888 for the nuns who nursed the first patients. Families are welcome; a call to 845802 to book in advance would be helpful in confirming numbers for tea.

Other events include a special opening of Ince Castle Gardens for hospital funds on Sunday May 12th from 2 - 5 p.m, a thanksgiving service in St. Nicholas Church on Sunday 9th June at 2.30 p.m, a quiz in saltash.net school on 13th September and Barn Dance on 12th October. Look for further details of these latter events as the year progresses.

# Conundrum Corner

Taking the initial letter to the one-word answers to the following nine questions can you re-arrange them to make a nine-letter word? 1 How many points is a Blank Tile worth in the game of Scrabble? (4) 2 To which family of birds does the Blackbird belong? (6)

3 What is the main vegetable in the dish Moussaka? (9)

4 Members of which Society greet the day at sunrise on Stonehenge? (6) 5 Of which Country is the River Glama the longest river? (6)

6 At which Battle on St. Crispin's Day in 1415 did the English defeat the

French? (9) 7 In Rudyard Kipling's Jungle Book what type of creature is Kaa? (5) 8 What name is given to the

system of inland waterways in Norfolk? (6) 9 What was the occupation

Lonnie Donegan's of father? (7) Conundrum Answers on

Page 7...

# Saltash & District Observer - March 2013 - Page 5 **Cornwall Accused of Ineptitude** on Allotment Land

fter three years of seeking to acquire a small plot of land on Grenfell Road to convert it to allotments Saltash Council has written an angry letter to Cornwall Council accusing it of 'delay, inconsistency and ineptitude'

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During those three years

the Town Council claims, it

has been variously told that

the land would be sold, given,

or leased to the town and that

it would not be passed over at

offered has been variously

quoted as five, ten and 25

years and the cost of the

town's acquiring the land as

nothing, a nominal, and a

Council complains, to a piece

of land smaller than a back

garden of many residents.

All of this relates, the Town

considerable sum.

The length of the lease

all.

Cornwall Council agreed over three years ago that the land was unsuitable for affordable following housing, consultation which was overwhelmingly supportive and agreed in principal to release the land, but have prevaricated for three years since then.

In a letter released to the local press the Mayor concludes 'we have now reached the stage where we are seriously beginning to question either the goodwill or the competence of (Cornwall) Council.



year, whilst welcoming new customers, so please come in and see the wonderful designs for the New Season.

Spring and Summer Fashions have been carefully selected to suit our new clientele and the ever changing life-styles of today.

We have also chosen the latest styles from our favourite designers that we all know and love.

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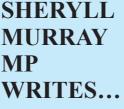
Easter Holiday Activities Book Early to Avoid Disappointment Tuesday 2nd April ART ATTACK...1pm-3pm Come along and get creative using lots of recycled materials to make all the Easter-themed goodies you can imagine to take away. Please remember a drink and old clothes Wednesday 3rd April ACTIVITY AFTERNOON...1pm-3pm 4-7years £4 An afternoon of activities and games guaranteed to keep your little one entertained! Please remember a drink. Thursday 4th April SPLASHTASTIC...10am-3pm 8-14years £15 Snorkelling and Paddle boarding skills all rolled into one action packed day. Perfect for those who enjoy their swimming and want to try something new. All participants must be able to swim 50 metres confidently. Please bring a snack, a packed lunch and plenty to drink. Food will also be available to buy from the Coffee Shop. Friday 5th April POOL PARTY...10am-12pm £3.50 all ages Body boards, balls, super soakers and great music make this session great fun for all ages. Please note that all children under 8 years must be accompanied by an adult and under 4's will still be charged the full price due to a restriction on numbers in the pool. Tuesday 9th April ART ATTACK...1pm-3pm 4-7years Come along and get creative using lots of recycled materials to make goodies to take away. Please remember a drink and old clothes. Visit your Wednesday 10th April local leisure ACTIVITY AFTERNOON...1pm-3pm 4-7years £4 An afternoon of activities and games guaranteed to keep your little one Mon-Fri 6.30am-10pm centre Please remember a drink Sat-6.30am-8pm Thursday 11th April \* Sun-7.30am-7pm SPLASHTASTIC...10am-3pm 8-14years £15 Contact the Centre for Snorkelling and Paddle boarding skills all rolled into one action packed day. Perfect for those more inform who enjoy their swimming and want to try something new. All participants must be able to swim 50 metres confidently. Please bring a snack, a packed lunch and plenty to drink.

£3.50





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have spent much of my time over the recess period visiting areas of the Constituency, knocking on doors to meet my Constituents and see if they wish to raise any issues with me. was accompanied by the many local Councillors, and the large number of candidates. who hope to be elected to represent their areas on Cornwall Council after the

May elections. It has been a real pleasure to meet with electors in many areas already. I would like to say a special thank you to the many residents for the compliments and warm welcome. If you have ever thought about entering into Politics then ring the Conservative Office on 01726 891541 who will gladly send you some information. Indeed I entered politics this way. As well as my surgeries, I have also carried out some really interesting visits over the recess period.

I was the only Cornish MP to meet the Cornwall Together Team at the Eden Project in the run up to the second phase of their project. You can still sign up to this scheme which is likely to save you money on your energy bills. They can be contacted via their website at www.cornwalltogether.com

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I was also delighted to visit Plymouth Marine Laboratory to learn about their fantastic work and meet the staff. I am amazed at the work they now carry out on the international stage regarding the marine ecosystem and climate change.

I also learned that many of the staff actually live in South East Cornwall. Well done to them all.

Finally, I was delighted to Maggie Tyrrell who travelled to South East Cornwall to present me with a print of her painting of my late husband Neil. Neil was working on the quayside, mending his trawl and the likeness of the picture was amazing.

Maggie contacted me after his accident and asked if I would mind if she gave the print. Her me recollection of the moment she and husband met Neil and photographed him at work did tear on my heartstrings because the words were just as if he had spoken them. Not only did she bring a print for me, but also one for the Harbour Commissioners' Office in Looe. This made me realise that even in hard times. such as we are presently experiencing, there are so many kind people in this world

Brune

# **Help for Heroes Cake Sale**



An enterprising group of 6th Form students at saltash.net community school took advantage of a captive audience of parents to help raise the excellent sum of £225 for the charity 'Help for Heroes'

Realising that the majority of parents would be in school to support their sons and daughters at the annual Academic Review Day, held this year on Tuesday 5th February, 6th Form Tutor Group, 12SA, set up a refreshments and cake stall in the school's main hall. With the encouragement and help of their tutor. English teacher Suzie Allen, the students prepared an excellent range of cakes and biscuits which helped keep everyone sustained through a long, but very rewarding Review Day.

performed his promised dance

washerwoman's niece in Toad

Hall one could hope that for at

least some of the younger

audience this might be the start

of a life-long affair with

We have to thank Sue

Hooper MBE for bringing to

Saltash this afternoon of

enchantment, all profits from

which went to the Sue Hooper

**Observer Telephone Nos** 

07971484872 or

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Charitable Foundation.

prison

the

# **Theatrical Magic as Families Take to the Road** with Toad

hat could be a better introduction to the wonderful world of live theatre than sharing Mole's enchantment with his new found river and the folk of the river bank? The familiar tale of 'The Adventures of Mr. Toad' enthralled a full house at Burraton Community Centre with family friendly fun and action drama brought to Saltash by Transition Theatre.

with

theatre.

This west country based company is a newly formed group of mainly young fully trained thespians with others eager to make the transition from amateur to professional, hence its name Director Rob Pudner ensured that all the laid back charm of the bucolic riverside worlds enjoyed by Ratty and Mole effortlessly merged into the pomp and braggadocio the of irrepressible but lovable Toad and his misadventures with motor cars, imprisonment and daring escape just as it does in Kenneth Grahame's timeless tale.

The musical numbers from Ratty's Paean to messing about in boats to the weasels' feasting song were clearly enjoyed by the young audience who were enraptured by the musical drama and enthralled by the retaking of Toad Hall and Toad's dramatic duel with the Chief Weasel. As Toad at last



# "Thank you" Saltash Observer... for all Your Hard Work

We on the Saltash Observer have been delighted to share Danielle's success since she has decided last year to fulfil a childhood dream by opening her own business, a specialist sweet shop, in the heart of Saltash

Danielle wishes to thank the Observer for its support. 'There has been a great boost in business following each advertising feature in the Observer', she tells us. 'Thank you for all the hard work you have put in, and your continuing support in helping me to build up a new business as well as helping to ensure a tremendous customer response for the various seasonal displays and activities that I have organised since coming to the town'.

# **Cornish Cross to Rise** in Spring

The Cornish Cross is now anticipated to be in position by the Tamar sometime in March and officially opened' in mid-May, ready to present a dramatic welcome to visitors crossing the Tamar this summer.

The installation planned for January and the official opening planned for St. Piran's day in early March had to be postponed when it was discovered that a manufacturing error meant the pre-constructed giant cross would not fit into the site ready prepared for it north of the bridge. Accordingly a cage had to be constructed comprising of three stainless steel beams with bolts, this to be taken to RAF St. Mawgan, and fitted to the base of the completed cross.

The complete cross was anticipated to be brought by road from Newquay to Exeter, then down the A38 and over the Tamar Bridge, ready for erection, on a relatively windless night in March, hopefully 16th March. The direct road from Bodman to Saltash could not take the long load.

The delay before the official opening is due to local elections which mean that it must await the appointment of a new Cornwall Council leader as well as Chief Executive to attend the ceremony. Meanwhile Elwell Woods,

immediately below the cross, are being landscaped with paths leading between ancient and newly planted trees, and bulbs planted below, ready to provide an attractive setting for Cornwall's newest spectacle.

**Ploughboy Euchre Team Raise** £310 for Macmillan Nurses



Colin Kirby and Phil Bennett hand over a cheque for £310.00 to Mike Carroll Landlord of the Ploughboy, the money was raised during a fun tournament organised by the euchre team. The team have a day out visiting other local hostelries in the area, they play euchre with a few fun challenges attached, a failed challenge cost them 20p, which then goes into the charity pot, Macmillan Nurses will benefit from this particular day out

Mike would also like to thank his regulars at the Ploughboy for their generosity filling the Macmillan collection boxes, they will also be handed over to the Macmillan Nurses along with the cheque for £310.00.

A great day was had by all the team, who will be looking forward to the next day out and raising money for yet another local charity

#### **Charity Quiz**

Look out for the Big Charity Ouiz, in aid of Leukaemia.



table)

Derriford Hospital. Wednesday

27th March at the Ploughboy,

book your tables now, £2.00 per

person (Up to 5 persons per

The play park at the heart of Pillmere has been closed now for a vear, since March 2012, and meanwhile the cost of repair has reportedly risen from £10,000 to £24,000. The estate's other play area on Pillmere Drive is in poor repair and presents as number of Health and Safety dangers to children playing there. These complaints were put by members of the estate's residents' association to Town Council. Saltash At present 80% of Saltash's

parks are out of use for

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# **Town's Toilet Takeover**

altash Town Council will formally takeover the Waterside Toilets when Cornwall give up responsibility as of this March. Network Rail, who own the land under the railway bridge, will change the lease at that time

The Town's Council tax payers will then assume the cost of maintaining the facility, agreed at £10,000 per year. The alternative would be their closure. Cornwall Council promised to bring them up to a proper and satisfactory standard before the handover. Cornwall Council will

continue to maintain the town's other two conveniences in Longstone Park and Belle Vue West Car

various reasons, was the

Councillor Bob Austin. Some

are for Health and Safety

reasons, in some swings and

other equipment have simply

problem is that Cornwall

Council has a responsibility

for 235 parks throughout the

county and following budget

cutbacks only £50,000

available to maintain them all.

One possible answer would be

for the community association

to look to putting in a bid to

obtaining funding to do the

work itself and suitably

qualified local residents who

could carry out the work

required with Cornwall's

consent. Committee Members

were referred to possible

funding sources. The Mayor

agreed to write to Cornwall

Council expressing the

Town's concern of the fact

that all the children's play

facilities were now unsuitable

for use so soon after the estate

had been built. The Town

Council could not cut the

Pillmere 'village' green

before spring as a 'goodwill

gesture' residents were told.

'If this were done everyone

else would make the same

request and money was not

available for this'

of

County

The

response

rusted away.

forward to install a new ladies toilet next to the disabled facility by the road and refurbish the mens' at the top of the car park.

as they would wish

Park. The latter is clearly in an

unacceptable condition but

Cornwall Council claim that

with just £16,000 budgeted to

operate the two facilities left

to them in the town there is

insufficient to maintain them

A proposal has been put

#### Waterside Remains Devoid of Buses

Taterside residents without their own transport and unable to climb the steep hill to the town's facilities will have to remain isolate.

The two main bus companies serving the town, First Western National and Western Greyhound have been approached about changing their routes to include Saltash Waterside. However Deputy Mayor David Yates had to inform the town's industry commerce transportation and tourism committee that neither company had shown any interest in so doing. It might be possible to use the town's community 'Hopper' bus to take some Waterside residents to the shops, surgery and other vital facilities, Cllr. Yates added. However this bus could not be used to provide a full and regular public service.

# **Historic House** Threatened by Fire

Saltash's oldest home, the medieval town house known as 'Mary Newman's Cottage' appeared in danger of being lost for ever when fire swept through its chimney flume.

The fire had arisen from the adjacent house which shares a flume with the cottage, maintained by the Tamar Protection Society and opened to visitors in the summer months.

Fortunately an extremely prompt attendance by local fire fighters prevented any damage from occurring in Mary Newman's Cottage and minimised damage to the neighbouring home in which the fire began. A neighbour praised the Saltash Fire Brigade for their speedy arrival and similarly speedy and efficient extinguishing of the blaze.

supposed While the connection with 'Mary Newman', wife of Sir Francis Drake, is extremely doubtful the property is undoubtedly a very rare example of a surviving medieval town house which Saltash is fortunate to retain.

# **Council Tax Freeze means** extra £5million for Cornwall

ast Tuesday Conservative Councillors have voted to support a tax freeze at Cornwall Council in line with their group policy.

> and surprising. Group

> > and

saving the average Cornish

household up to £100 per

year. The party remains

committed to keeping tax as

low as possible for the

Cornish taxpayer during these

conditions whilst delivering

services as efficiently as

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economic

challenging

possible.'

had

That said. I feel that the Leader Fiona Ferguson make-up of the Cabinet does explained. "We had decided in group that it was a priority now more accurately reflect to freeze Council tax to the real position with Cllr Currie as a caretaker leader protect hard working families until the election takes place. in Cornwall from a Council Whilst we The Cabinet has sadly not tax hike. submitted a proposal that been pursuing Conservative policies would have protected front recommended increasing the line services it was clear that Council Tax which was the we just did not have the position of the Independent number of Councillors to get it through. We were left with members. This is now the third year running that the two options: A cabinet proposal to Conservatives on Cornwall Council have achieved a increase Council tax or a freeze in the Council Tax

Liberal Democrat proposal which froze Council Tax but affected some front line services. The majority of the Conservative Group backed the Cornish taxpayer and voted for a freeze.

Conservative

Fiona continued, "Our proposal would have taken most of the savings required from the Chief Executives Department. However with the Government offering Cornwall Council a freeze grant of almost £5m we simply could not see how we could justify refusing this and ask the local taxpayer to foot the bill instead.

We believe that with some careful planning the effects of these Lib Dem cuts can be minimised and we will be putting forward a manifesto at the election to carefully manage the budget in these austere times to protect front line services as we have done consistently in Council.

Cabinet Conservative Member Stephen Rushworth was sacked by the leader for voting for the Council Tax and two other freeze, Cabinet Conservative Members have since resigned from the Party and joined the Independent Group.

The Cabinet is now run by the Independent Group as they now have a clear majority.

Reacting to this news, Cllr Ferguson commented, "The way that some Cabinet members have reacted to the democratic decision made on 26th has been disappointing

#### **Conundrum Answers**

word: Bandstand Nine-letter nsmisuU 8 Broads 6 Snake Norway 7 TruoonigA 8 Aubergine 4 Druids ς I None 2 Thrush ε

Crime Down 40% - Penalty Tickets on 'Rat Run'

Saltash & District Observer - March 2013 - Page 7

rime figures in the Saltash area fell by 40% over the previous year, during January February. PCSO Mary Wells told the Town Council there were 62 reported offences as against 105 in the same period during 2012.

There were eight offences of criminal damage to vehicles and a suspect had been arrested in connection with one. - There were two burglaries from dwellings and six burglaries from garages and outbuildings. nine assaults were reported, one case of alleged arson, and four thefts from shops.

The burglaries and criminal damage offences were spread over the town and rural areas around with no particular pattern emerging.

At the request of the local residents police had been targeting the 'access only' restriction to Taylor Road, still being used as a short cut to avoid Burraton Cross lights.

During a short period on a January day seventeen fixed penalty tickets were issued to motorists contravening the road sign and there was a warning that further police activity in the area is planned







# The Hearing Room Move with New Technology... But Keep their Old Fashioned Friendly, Welcoming and Approachable Service

t is eight years since The Hearing Room established Saltash as a centre of excellence for restoring the pleasures of full hearing to those beginning to experience difficulties in communication. During those eight years the business has expanded, and indeed become a major local employer.

Young and not so young have come to appreciate The Hearing Room's friendly and approachable welcoming service coupled with the very latest in audio technology. In keeping with this policy of offering the very finest of hearing aid advanced equipment the Hearing Room

Sadie, Audiologist at the Hearing Room is a well known & friendly face to many!

The Hearing Room Customers no Longer Need to Dream of Better Hearing

earing Aid Audiologist. Sadie Brain and her team at The Hearing Room, part of the bloom™ hearing specialist network, pride themselves in offering friendly and helpful advice to their customers on hearing concerns they may have. Now in their 8th year, they are excited to announce a fantastic new range of hearing aids which could further improve the lives of people who suffer with hearing loss.

Known as Dream, the new flagship range of hearing aids from Danish manufacturer from Widex are available exclusively at The Hearing Room.

Customers had the opportunity to experience a whole new world of sounds at The Hearing Room's Dream open event on Monday 25th February, live technology with demonstrations and Representative Widex available to answer any questions they might have.

"After years of the within experience Hearing Aid Industry I have come to understand what people want, and deserve" said Sadie talking at the event. "Since I came to The Hearing Room, I have had the privilege of helping many locals cope with hearing loss". There are certain sounds however that people dream of hearing again, with the new Widex Dream hearing aids, vou can experience a whole world around you in High Definition.

Footsteps on the hallway, rain on the window pane and birdsong, these just some of the sounds people had forgotten before they had their hearing aids fitted. "I even had one gentleman who couldn't believe he could hear the ping of a golf ball being hit by the golf club again. It's meant he's been able to enjoy playing golf again and spends hours perfecting his swing at the

#### driving range, much to his For more information on wife's disappointment!". It's the Widex Dream contact great I can have that effect The Hearing Room on on people added Sadie. 01752 850421

# **Dream Gives You More**

Pream – the new hearing aids from Widex – promise to deliver three things: more sound, more words, and to be more personal. But what exactly does this mean? And is it the right match for your needs?

#### More sounds

With Dream, you get a much richer and well-rounded sound: and you can enjoy louder sounds with comfort, such as the cheering of a crowd at a football match or the sudden sound changes when watching a film.

#### More words

Widex believe that all hearing aids should give you the ability to understand speech. Speech understanding is often compromised in noisy environments, but new technology that preserves the human voice means that with Dream you can actively enjoy conversations, whether you're in a crowded restaurant with family or at a noisy concert with friends

#### More personal

Only with Widex do you get access to your own website that contains all the details unique to your specific type of hearing aid and hearing loss. This includes information about your personal audiogram, programmes and features of your aids, and instructional videos

### Get Wireless Connectivity to your TV or Phone

earing aid users often complain all too often about the feedback they receive when talking on the phone or the difficulty they have watching the TV due to the sudden changes in volume. With the Widex Dex range of assistive listening devices, users can tune directly into audio sources from their hearing aids. The compatibility with Dex is another key benefit of the Widex Dream hearing aids. This means you hear everything you need to with crystal clear sound guality

With the single press of a button the sound is transmitted wireless from your TV or phone allowing you to hear what's being said clearly and easily. You can adjust the volume of the sound without disturbing others and a "Room Off" feature turns off the hearing aids microphones allowing you to hear even when there is lots of noise around you.

is now delighted to bring to its Saltash customers a new world of sound from the Widex Dream alongside their existing range of hearing aids, and all with fully qualified audiologists offering the best advice as to suitability for the individual customer.

#### Fully qualified audiologist

In the comfortable surrounds of the reception Abbie, now well known to lona established Hearing Room customers, will offer tea or coffee while taking full customer details. before passing the client on for examination. Sadie Brain, niece of Andrew Carmichael who established The Hearing Room in Saltash eight years ago, is the fully qualified audiologist based in Saltash, together with equally qualified visiting consultants.

The hearing test that follows is free and with no pressure or obligation to purchase any equipment, and most clients seem to find the test an interesting as

well as pleasant experience. All are encouraged to bring with them a close relative or friend not only for companionship but also so that, during the test, one can better judge any improvement in hearing by listening to a familiar voice. The bewildering array of equipment representing the latest in audio technology used in the test often results in the client being amazed to hear a well-known voice as it has not been heard for years Such is the way that hearing power gradually can deteriorate, without the listener being conscious of it.

#### Enhanced hearing

Before the test commences Sadie or a colleague obtains a full case history then invites the client to enter the sound-proof booth and to sit back and relax. Twenty-first century technology now carried out a full audiometer test in each ear over the full frequency range.

Only once the client is fully satisfied, perhaps with the help of a familiar voice, that hearing has been restored to an optimum level will the audiologist seek to ensure that such enhanced hearing can be retained on a permanent basis. A moulding of the ear will be taken to ensure that any individually prepared hearing aid will be a perfect fit. If a hearing aid is

recommended full advice will be offered before the client need decide whether to proceed, no pressure is put and there is no obligation to accept a fitting.

#### Eight years in Saltash

If the client decides to proceed а further appointment is made for a convenient time usually two or three weeks ahead. Meanwhile an aid is individually programmed to the client's precise hearing needs and manufactured to the latest of specifications ready for fitting. Once the fitting has taken

place and the aid appears to be fully satisfactory a follow up appointment is arranged for a further two weeks ahead. This enables the audiologist to ensure that the client is wearing and using the aid correctly and enables the client to raise any queries that might result from the first weeks of use and request any adjustments.

#### Extensive range of hearing aid batteries

The Hearing Room has become renowned, over its eight years in Saltash, for after care service. Now part of the bloom<sup>™</sup> hearing specialist network it will be even better equipped to deal with any problems or faults that may arise, and ensure prompt attention.

An extensive range of hearing aid batteries can be collected from the premises at any time or mailed out to order. After eight years of



Abbie on Reception

ever increasing service to Saltash, The Hearing Room looks forward to continuing to serve the town and to welcoming and helping all of those who may have hearing difficulties to realise a full restoration to a quality of life that restored hearing can ensure

#### Contact The Hearing Room on 01752 840835

free trial

Your dream ticket for true to life hearing Get wireless connectivity to your TV with a FREE TV DEX

Speak to us for a free information pack on the new DREAM hearing aids offering true to life hearing

#### DREAM hearing aids help to give you:

#### MORESOUND MOREWORDS

Experience unprecedented sound quality thanks to TRUE-INPUT TECHNOLOGY which captures even the finest detail across a much wider soundscape where you are

Conversations in noisy environments are no longer a problem, as DREAM delivers impressive speech intelligibility no matter

#### **MOREPERSONAL**

With my.widex.com, you have a personalised website that provides information and support for your hearing aids and hearing loss

#### Call us now on 01752 840835 Please quote ref: DR SO 01 when calling **The Hearing Room**

111-113 Fore Street, Saltash PL12 6AE email: saltash@bloomhearing.co.uk • www.bloomhearing.co.uk

Free TV Dex when you purchase a pair of DREAM hearing aids. Offer ends 31st March 2013. Offer applies to Widex DREAM range only and cannot be used in conjunction with any other offer. The Hearing Aid Dispenser will recommend the most appropriate aids for your hearing loss.



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