



HMS TAMAR Britain's Newest Warship

MS Tamar, Britain's newest warship, has been in Falmouth for a 7-week maintenance period. An Offshore Patrol Vessel, she will now be deployed on

lengthy missions around the globe, operating out of overseas ports and bases as part of the Royal Navy's Forward Presence programme. Her remit is to

protect UK interests at sea, work and support our allies, assist British citizens, and provide aid in the aftermath of natural disasters. Weighing in at 2,000

Royal Navy as the first vessel to conform to new MARPOL emissions regulations. Her diesel exhausts are fitted with catalytic converters which reduce nitrogen-based emissions by up to 95%.

Her crew affectionately call her the 'Swiss Army Knife' of Royal Navy vessels, and Lieutenant-Commander Hutchinson. Michael Commanding Officer of HMS Tamar, was proud to share the innovation and technology with a range of visitors while the ship was in Falmouth. The Chairman of Cornwall Council. Councillor Hilary Frank, joined the High Sheriff of Cornwall, Kate Holborow, on one of the visits. "We were hugely impressed by the skills, professionalism, humour and

Observer Waterside Clean-up Day

ow, Saltash! What a Our success! September Saturday shoreline clean-up shifted masses of unsightly rubbish, almost beyond belief!

On the day, I abandoned my head-count as 25 to 30 grinning volunteers turned up at the parking area... it seemed as if everyone was just waiting to be asked. Two Observer articles and a few posted pathway placards did the trick. And the weather co-operated too!

At 10am the garbagegatherers' invasion, suitably clad, was met by my hastily scribbled plan-of-action noticeboard, and a cooler of drinks and cookies, plus plastic litter bags and gloves from Cornwall Council... and a reminder about distancing. social In anticipation, chainsaw-wielding Rotarian Brian Stoyel helpfully demolished two boat skeletons a few days before, and fellow Rotarian Eddie arrived with a car boot full of litter picks and bag hoops... we were on our way. With a receding tide, in front of the Union, and from Saltash Pier to Saltmill Park no seaweed clump was left unturned: worst was beneath the

will be lighting up Victoria Road."

have signed up to create a

display include the Girlguiding

Headquarters, Saltash Wesley

Guildhall, Truly Scrumptious

Church,

Baptist Church.

the

Methodist

and

the

two bridges. Everyone laboured tirelessly, retrieving two rusty supermarket trollies, a car bumper, several old tyres, a pram, dumped garden clearance prunings, endless coils of steel hawser, a child's car seat, redundant dinghy duckboards, an aluminium chop-saw, sundry sizeable lumps of timber, plastic and metal, swathes of discarded carpet and enough domestic litter to fill 15-20 bags.

Three muddy hours later, cut to the parking area in Old Ferry Road, and we'd created a junk mountain, plus significant hazardous driftwood and treetrimmings, with more above Jubilee Green, and my trailer, filled from a creek at upriver Saltmill Park, where a splinter group toiled in tidal mud. Come Monday and Tuesday, enough assorted waste to fill two trucks was very efficiently removed from the esplanade by council workers As a Devonian only 4 years

in town, my impression is of a reputed community spirit revealing itself magnificently when called upon. Everybody, but everybody, deserves a very special thank you, including Steve 'Whispers' with his

Window Wanderland event and settled on Seven Swans a Swimming for the design they wanted to put in a window of their home. Then they thought it would be magical if they could invite

Twelve Days on Victoria Road luebell and Evony are sisters who live on Victoria Road. They talked excitedly about the

other families on Victoria Road to join in, each making a scene of a gift from the Twelve Days of

Christmas. So they went up and down the road delivering leaflets. Their father, John, said : "The girls

are excited that many of our neighbours have got involved - it looks like scenes from all twelve days

chainsaw and strimmer, who professionally trimmed and tidied the wooded foreshore area... and a very supportive anonymous employee (his choice) 'below the parapet' at Truro Harbour Office! Hopefully, our efforts will be

a lasting reminder of what a beautiful corner we have here, daily enjoyed by many.

Collectively, you're all a terrific antidote to Covid 19! Thank you again. Ian Rohinson

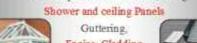


ARI PLASTICS

AMAR

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Kingsmill Rd, Tamar View Ind, Est, SALTASH A-Rated Windows-Doors-Conservatorie Glass Replacement / PVC Flooring







range and a flight deck capable of carrying a Merlin helicopter, meaning she can support a range of operations, from counter-piracy to antismuggling. Cabins for the crew are at the front of the ship, but below the flight deck there is additional accommodation that can hold more than 50 troops, Marines or other personnel, which will enable the ship to play a key role in evacuation operations. The 16-tonne crane and space

containers will be vital in disaster relief operations. HMS Tamar is also the 'greenest' surface ship in the

for up to five shipping

company," said are making plans on how to support HMS Tamar and develop even stronger ties with Cornwall in the next few months and years.'



Commerce is urging all Martin said: "Taking part is arrangements will be made to residents and businesses to join absolutely free. The sign-up in this new community festival process is simple - just go to our website page and register your and help create an outdoor art gallery in the evenings of 5th, address. The design can be 6th and 7th December by really simple, too! All you need sticking designs made of paper is paper and a little bit of in a ground floor or upper floor creativity." window. Mary Poppins on skis Saltash Scrapstore has paper will be in the window of The Bookshelf, and other places that

on the Saltash Christmas Festival Facebook page, but if you don't feel creative enough to make a display yourself use the Contact Event Organiser facility on the website to let the organisers know you'd like to

The Saltash Chamber of Volunteer organiser Sarah lend them your window and deliver a display to you. In the dark evenings of that

first weekend of December, residents will be able to wander around in a Covid-safe atmosphere and enjoy the creative community spirit. www.windowwanderland.co

supplies and video tutorials are m/event/saltash-cornwall-2020







Town Messenger Working for the People of Saltash

News from Saltash Town Council Konsel an dre Essa



Education Department Telephone: 0300 1234 101 Email schooladmissions@cornwall.gov.uk

Education Welfare: Telephone: 0300 1234 101 ionwelfare@cornwall.gov.uk

Housing Department Telephone: 0300 1234 161 Email: info@cornwallhousing.org.ul **Social Services Department** Telephone: 0300 1234 101 Email: children@cornwall.gov.uk

Social Services Department Telephone: 0300 1234 131 adultcare@cornwall.gov.u

January.

they say.

the Christmas Lights and

November 2020.

Highways Department Telephone: 0300 1234 222 Email

customerrelations@cormacllimited .co.uk

Transport Department

(Schools Transport) Telephone: 0300 1234 101 (Bus Pass) Telephone: 0300 1234 222 Email[.]

schooltransport@cornwall.gov.uk

Roads, Transport and Parking Telephone: 0300 1234 222 Email[.]

roadstransportandparking@cornwall .gov.uk

Waste Department

Telephone: 0300 1234 141 Email: via contact form on v

Cormac Solutions Telephone: 01872 323 313

Email: customerrelations@cormacltd.co.uk

Fly Tipping: Telephone: 0300 1234 141 Email:

refuseandrecycling@cornwall.gov.uk

Town Messenger news is supplied by the Town Council

Your Cornwall Councillors

Saltash North Sheila Lennox-Boyd s.lennox-boyd@cornwallcouncillor.org.uk

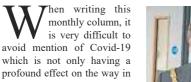
Saltash South Hilary Frank hilary.frank@cornwallcouncillor.org.uk

Saltash East Derek Holley derek.holley@cornwallcouncillor.org.uk

Saltash West Sam Tamlin sam.tamlin@cornwallcouncillor.org.uk

Cornwall Councillors – Cover such services as: Housing - Education -Social Services

Highways Waste and Recycling -Tamar Bridge





From the Mayor of Saltash

Library Hub. This will provide the residents of subject over the last few Saltash with a bright, modern months, during which time it and comfortable environment has been difficult to separate when using the facilities. fact from rumour, but the Gone will be the misted opportunity to take over the 'blown' double glazing which currently detracts from the franchise is now being advertised on the website building and the views from runapostoffice.co.uk within.

The Town Council will The Library will be closed monitor this situation and do for several weeks to allow the its' utmost to try to keep a work to progress, but whilst Post Office branch within the the closure is in effect, there Town. Watch this space, as will be a slimmed down Library service offered On a much more positive elsewhere in the Town. note, Saltash Town Council Ultimately there will be

Town Councils Festive Spirits to Boost Morale

e to the current situation Saltash Town Council will unfortunately not be holding an official Christmas Light Switch on event this year but instead Saltash Town Council Members agreed a bright Fore Street with Christmas Lights across many Council sites.

Following the meeting of the Library and external lighting at Longstone Depot. Saltash Town Council are

Town Events Sub-Committee held on 7th October it was also joining residents and local agreed by Members that businesses in decorating the Guildhall windows as part of Saltash Town Council will be extending their Christmas the Window Wanderland Light display to include Lower Festival and are working with Fore Street down to the local youth groups to take part Guildhall. We are also working in the window displays which towards lighting up the we hope to be in place by Guildhall during the Festive Monday 30th November.

Period. The switch on of the We understand this has been lights will go ahead late a difficult year and hope that afternoon of Friday 13th the Town Councils festive spirits boost morale within the In addition it was also town and working together agreed to add lighting at the with local businesses we can Waterfront and install a still offer residents and visitors Christmas tree. A Christmas of our high street a fantastic tree will also be displayed at local and warm welcome

Over 65 Trees will be lit up for the... 14th Christmas Tree Festival at SS Nicholas and Faith Church Saltash

Alexandra Square PL12 6AN **Opening Times:**

Sat 28th Nov & Sat 5th Dec 10am-4pm Sun 29th Nov & Sun 6th Dec 2pm-6pm Mon 30th Nov & Mon 7th Dec 2pm-8pm Tues 1st Dec & Tues 8th Dec 2pm-6pm Wed 2nd Dec & Wed 9th Dec 2pm-8pm Thurs 3rd Dec & Thurs 10th Dec 2pm-8pm Friday 4th Dec & Friday 11th Dec 2pm-6pm

Admission £1.50 with accompanied children free Easy disabled access For further details visit: www.saltashteamministry.org

cost savings and efficiencies when some Town Council staff are relocated to the building from currently rented or cramped accommodation elsewhere in the Town.

Some good news recently on the Leisure Centre, which at one time seemed destined to remain closed for the future, foreseeable but negotiations were taking place behind the scenes and the Leisure Centre should, at the time you read this, be open for most, but not all, of the facilities usually provided. My thanks to our Cornwall Councillors for their help and input with this. With the constantly

sands around changing Covid-19 regulations, the Town Council are working hard to ensure that Remembrance Sunday is commemorated as fully as possible, but it is

Your

Town

Council

personal regret that we are simply unable to commemorate in the usual way.

From time to time we read in the press or see on TV stories about heroes saving lives. You too have a chance to be a hero and save lives, simply by employing the basics of wearing a face covering, social distancing, hand washing and following the rules. If you follow those basics, you will probably never know how many lives you helped to save, but I give my thanks to all those who are

to protect us all. Kind Regards Pete Samuels

saltash .gov.uk

SALTASH TOWN COUNCIL PILLMERE GREEN This land is maintained by Saltash Town Council nall, 12 Lover Fore Street, Satisfi PL12 (p) 01752 644546 tow high ship per us @--@-22 Sollowing the meeting of the Services Committee it was agreed

Protected as Public Open Space

by Members that Saltash Town Council would be working with the residents of Pillmere to maintain land at Dartmoor View, Pillmere Meadow and Pillmere Green.

Saltash Town Council have This land was recently acquired by Saltash Town now clearly displayed our Council from the developer. responsibility of maintenance of these areas As a result conversations were held with local residents but will continue to work as to what they wished to do closing with those volunteers with the land, it was agreed of Pillmere Community that these areas would be Association whose hard work protected as public open in keeping the areas natural

the

the guildhall.

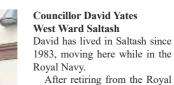
is a deep Mayor of Saltash 2020-21		space. In Reciping the areas natural space.		
Saltash North Sarah Gillies s.gillies@	Saltash South Sheila Lennox-Boyd s.lennox-boyd@	Saltash East Richard Bickford r.bickford@	Saltash West Gloria Challen g.challen@	Mayor: Pete Samuels
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Brenda Samuels	Sarah Martin	Mike Parker	Jean Dent	
b.samuels@	s.martin@	m.parker@	j.dent@	Town Clerk:
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Bill Phillips	Averil Pinckney	Julie Rance	Steve Miller	E: enquiries@
b.phillips@	a.pinckney@	j.rance@	s.miller@	saltash .gov.uk
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Julia Peggs	Mark Fox	Pete Samuels	David Yates	numbers can
j.peggs@	m.fox@	p.samuels@	d.vates@	be obtained at

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Phone Box Purchase

saltash .gov.uk



Meet Your

Councillor

Navy in 1998 he joined Babcock Marine (then DML) and worked for them as an engineer before

David joined Saltash Town Council in 2007 and has served as Mayor and Deputy Mayor as well as Chairman of the Services Committee (and its predecessor the Industry Commerce and Transportation and Tourism Committee).

saltash .gov.uk

Over the course of the current council his main activity has been involvement, as Chairman, in the Neighbourhood Plan Steering Group which is taking the lead in preparing the Saltash Neighbourhood Development Plan for controlling future housing, industry and infrastructure development in Saltash up to 2030.

He said that one of the most important parts of preparing the Saltash Neighbourhood Plan is getting people's views of what they wanted for Saltash in the future. This has been done by sending out questionnaires and having a variety of consultation meetings including weekly face to face discussions on Saturday mornings in the Library and taking part in "Meet your Councillors" events in Fore Street.

He said that the results of the questionnaires and the Neighbourhood Plan consultations have confirmed the importance of the planning and management of the proposed improvements in Saltash including taking over and refurbishing the Library and Station Building and expanding Town Council responsibility for public spaces.

David can be contacted via the Saltash Town Council at www.saltash.gov.uk

retiring

Thile the refurbished railway station building has attracted almost universal praise from rail users and other observers, many have commented adversely on the state of the telephone box alongside. The traditional 1930's style red box has been disconnected for some years and is in a sorry state, in contrast to the adjacent station.

The Town Council has now agreed to purchase the box for the nominal sum of £1 and to adopt it. As we have reported previously Saltash Rotary Club have already agreed to renovate it, taking out and replacing each glass panel and repainting it in its original colour. It should then complement the period building alongside and the intention is to instal a defibrillator

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For A Pound

helping to fight this deadly virus, in whatever capacity they do so. Please stay safe and follow the Covid-19 restrictions and regulations that are designed

Chamber Chairman Peter Ryland - Keeping us Updated...

t the Chamber's AGM on the 5th October I was, at long last, able to stand down as Chairman, so this will be my last article before I pass on the chain of office to my successor, Sarah Martin. Sarah has been my Vice Chair for the last 12 months and becomes the first female Chairman of the Chamber since its inception in the 1950s.

I have been Chairman for five years in total, and over that time have encouraged many new members to join. I am particularly pleased that we now have a more even split between male and female members. I have also been able to bring the Chamber out of the doldrums that the previous Chairman had to endure. We are now an active member of many of the forums in the town, including Safer Saltash, the Section 106 Panel and the Town Team. This involvement enables the Chamber to bring a commercial opinion to the town's debates and activities, and has resulted in an improved relationship with both Saltash Town Council and Cornwall Council. All the stakeholders in these forums represent different sectors of people and businesses within PL12, and by working together we can benefit all those who live in and around Saltash

Other activities in the last five years have included taking on the organisation of the Christmas Festival and Lantern Parade at the request of Saltash Town Council, giving opinion on planning applications of significance such as the retail development Gilston Road, and at organising schemes aimed at boosting footfall in to the town centre, such as the Two Hours for the Price of One scheme in the town centre's car parks which ran through to March this year. I have been well supported by an Events Committee, and I would like to take this opportunity to thank them along with the Chamber Secretary and the Treasurer. I would also thank

my Vice Chairman for her determination.

My last act as Chairman was to persuade the members to agree that there will be no membership fee for either new or existing members for 2020/2021 as an acknowledgement of the difficult times we are in due to Covid 19. I am hopeful that this will encourage new members to join! I am also hopeful that, in the not too distant future, we will be able to hold our monthly meetings at the China Fleet Club again; although technology has meant we can continue to meet throughout the pandemic I do find that there are limitations. I particularly

miss the informal banter over a drink after meetings. Can I remind readers about the Window Wanderland - the outdoor art gallery that the Chamber is organising as a Covid-safe alternative to the 2020 Christmas Festival, and ask as many businesses and residents as possible to sign up and decorate their window. Finally, I would point out that I will still be around as a Chamber member and

fulfilling my other roles as CIC Director and Scrapstore Trustee. I look forward to maintaining the strong relationships I've built up as we continue to support each other in these financially difficult times. Peter

> Observer **Telephone Numbers** 07971484872 or

Urgent Appeal for Volunteers

Citizens advice launches urgent appeal for volunteers in saltash as revamped office re-opens

the

ollowing completion of a major refurbishment project at the Citizens Advice Saltash office, the charity is launching an urgent appeal for new volunteers in the town.

The offices in Belle Vue Road, were officially reopening by Saltash Mayor, Cllr Pete Samuels, at a ceremony on Monday (28 September). Community Enterprises PL12, which runs the building, has revamped the ground floor to create a Covid-safe environment for volunteer advisers and public Citizens Advice using Cornwall

floor The ground refurbishment has been mainly funded by a generous grant of £9,700 from Saltash Town Council and was planned and supervised by CEPL12 Director, Peter Ryland. "We have been managing

this building under a lease from Cornwall Council for more than five years" said CEPL12 Chair, Jo Baskott. "We want to be a good landlord, supportive of CA Cornwall, who will gradually be able to start five-day a week opening using the new facilities. This will be a boost for ourselves, Citizens Advice and the Foodbank working together at the building to help local people with whatever problems life is putting their way".

Citizens Advice Cornwall Chief Executive, Gill Pipkin, appealed for volunteers to



come forward to help services expand in the town.

"We can offer full training to people who wish to become advisers in the service", said Gill. "It is not only interesting and varied work which can be done flexibly to suit individual volunteers, but the work will give excellent experience for people who wish to improve their own job prospects," she said.

CEPL12 also needs volunteers, particularly to help local people who lack confidence and opportunity to use online services or computers generally - this

Forster's Ferryman Restored

that our Ferryman has his brass back. plates commemorating a 900-vear river crossing enterprise that established Saltash. Seaside corrosion was making etchings shabby the and unrecognisable some are the drawings of Jim Thompson, modelmaker in our September issue. who is now weatherproofing the wooden seat. Civil engineering company Taziker, who oversee both our bridges, agreed when approached

> (whose father drove the last public ferry!) to completely restore the brasswork. They used Owatrol oil to bind the surfaces. an effective penetrating rust inhibitor. Tony Marsh, seen here with sculpture designer and creator John Forster, recounted how a lady once asked him to take her picture beside the statue, subsequently revealing that she was the Carol in the etching, born in an ambulance on the ferry!

Finally, look hard to discover the secret, hidden plate!

Saltash & District Observer - October 2020 - Page 3

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01579 345699 D Photo Ian Robinson community № enterprises d Together We Can, Together We Do.

Community Shop At 4 Fore St. Locally made gifts & crafts, Quality, unique Christmas pressies. Avoid the Plymouth crowds. Get service with a smile.

Handbags - jewellery - children's clothing Cornish gifts - Saltash-themed gifts - ceramics knitted hats - soaps & skincare - candles fused glass - wooden gifts - xmas decorations jams, pickles & chutneys - home furnishings eco-friendly & plastic-free gifts

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Art & Sewing & Craft & Household (No clothes or junk modelling materials)

Decorate Your Window for Poppy Day 11th November

Saltash Window Wanderland Visit the Scrapstore to purchase Your resources!!!

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Please contact the Scrapstore at saltashscrapstore@gmail.com or Telephone 07395 332799

volunteer@citizensadvicecor nwall.org.uk aterside walkers will see

need became very apparent at

the start of the Covid crisis. Jo

said: "This is an urgent

situation. If you think you

have the knowledge to help

people learn, please come

Anyone interested in

volunteering should contact CEPL12 at 4 Fore Street,

Saltash (tel 01752 848648,

to the Citizens Advice

Cornwall website

with Us or email

hub@cepl12.co.uk) or to go

www.citizensadvicecornwall.

org.uk and click on Volunteer

forward now"

bv the Ashtorre's Lynn Marsh

> I found, while studying the artwork, that I could almost imagine those heavy chains clanking as the outgoing ferry battled an incoming tidal chop. My thoughts even whisked me to the far north, as he's cut from the same protective Corten steelwork as Sir Antony Gormley's Angel of the North. Long may he grace our promenade.



Medium Alert

The Prime Minister has announced a three-tier system of Coronavirus restrictions, with each area classified as being on either Medium, High, or Very High Alert. Cornwall is rated as Medium, which means that at the moment there are no additional local rules, but our pubs and restaurants must close by 10pm and we need to observe the Rule of Six.

We are seeing rising numbers of Covid cases in Cornwall: in the week leading to 2nd September there were 5 new cases; this has risen consistently, and stood at 91 new cases in the week leading to 13th October. But thanks to the way people in Cornwall have been following public health guidance we are still one of the lowest-risk areas in the country.

Cornwall Council's Public Health has been allocated a ring-fenced Outbreak Management Grant of £2.3 million, and one of the ways we are helping keep on top of the pandemic is through our enhanced contact tracing, which we undertake to complement the government's contract tracing. This was established in August, ahead of most other local authority areas.

Under the national programme, anyone with a positive test result is contacted by email within 48 hours. However, latest figures suggest more than a third are not responding. Our Cornwall Council team will call the person by phone and ask a more detailed set of questions that has been developed by Cornwall Council, and we are getting a good response

The questions focus on the places the person has visited in the 48 hours before feeling unwell, and around the start of being symptomatic. This work helps the team understand the bigger picture of data in Cornwall, see any potential areas for concern, identify any clusters, and will help keep Cornwall at Medium Alert.

Homes in Cornwall

Droviding safe homes for people in emergency need during these unprecedented times continues to the a priority for Community f be a priority for Cornwall Council. As part of the response to the pandemic we set up, for example, temporary self-contained homes on Council-owned sites in Truro and Penzance.

But with around 12,000 families in Cornwall on the Homechoice register Cornwall Council is also working to improve the provision of permanent affordable housing, and our capital programme includes \pounds 440 million to be spent on new and improved housing. 50 new homes will be built at Maudlin Farm in Liskeard, for example. The homes that Cornwall Council is building are helping to offset the fall in our housing stock resulting from the Right to Buy scheme that started in the 1980s. Back then, as many as 3,500 Cornish homes were going in to private ownership every year, but even now around 50 to 60 homes a year are sold under the Right to Buy scheme.

Another big challenge is making sure the homes go to local people and those who need them most, which is one reason we now require applicants to prove a three-year connection. There are always rumours that homes built in Cornwall are being sold off to local councils elsewhere. This is a myth. Please contact one of your Cornwall Councillors if you hear one of these rumours and we will be glad to look in to it.

Our efforts have been recognised nationally, and for the past two years Cornwall Council has been named as the best authority in the country for delivering affordable homes. Our housing policy is underpinned by strong connections with the housing associations, and we are working closely together to deliver affordable, high-quality homes for people in Cornwall.

Budget Challenges

Tith a gross expenditure of nearly £1.2 billion and the equivalent of 5,357 full time employees, setting Cornwall Council's budget is always a challenge. This year, though, Covid has thrown us extra challenges as we have sustained income losses in areas such as car parking as well as incurred extra expenditure. At a time of crisis, Cornwall Council moved at pace, using innovative approaches and working flexibly to set up completely new services to support the most vulnerable. We redesigned services such as waste collection to keep them going virtually unaffected. We built a temporary mortuary and purchased PPE. All of this cost us £74 million. Despite assurances from Government that they would cover this expenditure. Cornwall Council has so far received less than £40 million from Whitehall.

Added to this is the uncertainty about the funding reforms that had been promised by Government such as the reform of Adult Social Care funding and the Fair Funding Review, which Government seems to have pushed in to future years. And, along with all local authorities across the UK, we are still waiting for details about Government's Shared Prosperity Fund that will replace EU funding. All this uncertainty makes it even harder to formulate a budget.

Over the last ten years, we have already made nearly £380m of cuts, while protecting the services that people have told us are most important. Our plans already included measures to make a further £30m in savings over the next four-year period, but the additional budget gap from Covid will require us to reduce our spending over the next four-year period by a total of £58m to ensure our budget remains balanced.

Our highest priority will always be our residents, especially those who are most vulnerable and have been most affected by the pandemic. We also want to support our businesses through this time of unprecedented financial challenge as well as tackle climate change. So the draft budget we have published includes some really hard choices. Here are some of the main headlines • Increasing council tax by 1.99%

• Further reducing the size of our organisation through strategies including voluntary redundancy • Reducing the number of offices and buildings through changing the way we work and better enabling staff to work from home

This is a budget for the residents of Cornwall so it's important that we now hear from as many people as possible. Please give us your views by visiting the Council's engagement website 'Let's Talk Cornwall' or talking to one of your Cornwall Councillors. You can also request a survey through the post by phoning 0300 1234 100.



Saltash Leisure Centre

LL is a social enterprise that is contracted to run 13 leisure facilities in Cornwall on behalf of Cornwall Teisure facilities in Cornwan on ochan of Council. After lockdown was lifted, GLL opened eight of its Cornish leisure centres but couldn't afford to open all of them following substantial losses during the four months of lockdown. Saltash Leisure Centre remained closed.

Recognising the importance of keeping active, fit and healthy, Cornwall Council provided GLL with an emergency funding package of £6m at the end of September that has enabled GLL to reopen all its centres and swimming pools, including Saltash. The funding package is complex, but the majority is in the form of loans of up to £4.4m. It also includes grants, as well as loan and contract payment holidays totalling about £1.7m. This will be funded from our Cornwall Council reserves.

Government has given funding to leisure centres where they are directly operated by local authorities, but there has been no government funding for leisure centres in Cornwall or places like Cornwall where they are operated by a contractor. Cornwall Council has received £39m from Government to cover our expenditure in response to the pandemic, which is just over half the amount we have spent to keep Cornish residents safe in recent months. Anyone suggesting that we could give some of this money to GLL or any other contractor fails to understand the situation, and fails to understand the severity of the impact the pandemic has had on the finances of Cornwall Council.

While the financial help from Cornwall Council will bring short-term relief, the long-term future of leisure provision in Cornwall still remains uncertain. Cornwall Council and GLL, together with local authorities across the South West, are continuing to lobby Government for a financial rescue package to safeguard the future of leisure provision. In the meantime, we urge people to continue to show their support for Saltash Leisure Centre. Refurbished in July 2017, the gym now holds 45 top of the range Technogym[™] equipment stations. Make sure you prebook your sessions online at www.better.org.uk

Outstanding

ata from the Ministry of Housing Communities and Local Government shows that Cornwall has the second highest levels of multiple deprivation of all English counties. At any one time our Early Help Services are providing help to approximately 2,000 families, a number that has doubled over the past three years.

Cornwall Council's Children's Services were inspected by Ofsted last October under the framework of the Inspection of Local Authority Children's Service (ILACS). The inspection is focused on the full range of the Council's children's social care services and the quality of social work practice.

We were thrilled that despite lower levels of funding and higher levels of deprivation than most other authorities, Cornwall Council's children's social care service was rated as Outstanding, one of only 17 authorities to achieve this, placing us in the top 10% nationally.

Determined to 'build on outstanding', we are already addressing the three areas that were highlighted in the ILACS inspection as needing improvement: we have increased the number of specialistsupported, self-contained temporary accommodation units for 16/17 year-olds; successfully recruited specialist life-story coordinators; and simplified the format for recording plans.

Despite intense financial pressures, we remain committed to continuously improving practice and enabling new opportunities to make integration a reality and support Cornwall's children and families







Green Red Buses

ore new low-emission buses will be taking to Cornwall's streets over the next few weeks as part of a £16.5m investment into public transport. Part of the Transport for Cornwall fleet, the Euro 6 vehicles are the latest generation of cleaner diesel buses, producing 75% less nitrogen dioxide than earlier models.

Go Cornwall Bus won the tender earlier this year to run the Transport for Cornwall network of bus routes supported by Cornwall Council, which includes the number 71 bus route to Derriford Hospital. To deliver the new service, the company ordered 92 new buses of varying lengths and heights to cope with Cornwall's varied road network and narrow streets.

Half of the new buses were delivered before the Coronavirus lockdown put a temporary halt on production. Now the remaining buses, which can take contactless payments, are on their way.

Richard Stevens, Managing Director for Go Cornwall Bus, said: "We are hugely excited that the Transport for Cornwall vision is coming to life on the road. Forward thinking by Cornwall Council during the tender required buses to be Euro 6 by 2024. This meant a big investment in the fleet from the outset, bringing ambitions forward.'



Cllr Hilary Frank: hilary frank@cornwallcouncillors ora.uk



Clir Derek Holley: derek.holley@cornwallcouncillors. org.uk







Cllr Sheila Lennox-Boyd: sheila.lennoxbovd@cornwallcouncillors.org.uk

Useful Contacts Cornwall Council's COVID-19 information page: www.cornwall.gov.uk/coronavirus ■ Queries relating to Coronavirus: covid19@cornwall.gov.uk. Cornwall Council's Helpline for advice on employment: 0333 0150699

- To book a Coronavirus test: www.nhs.uk/coronavirus
- For guidance for businesses www.ciosgrowthhub.com
- For community safety: www.safercornwall.co.uk
- For people affected by domestic abuse: www.saferfutures.org.uk or 01872 225629
- Worried about a child? Ring 0300 123 1116
- Worried about an adult? Ring 0300 1234 131
- For mental and emotional distress: www.valuedlives.co.uk or 01209 438 option 1
- If you see someone sleeping rough: www.streelink.org.uk or 0300 500 0914
- For help with alcohol or drug issues www.wearewithyou.org.uk or 0333 2000 325 To report a scam, ring Action Fraud on 0300 123 2040
- If you smell gas, ring Wales and West: 0800 111 999
- To report a water leak, ring South West Water: 0800 230 0561
- To report a power cut, ring Western Power: 105 or 0800 6783 105

SAFER SALTASH SAFER CORNWALL

LIBRARY PUBLIC CONSULTATION RESULTS AND SALTASH COUNCIL TAX PRECEPT INCREASE

Back in the summer Saltash Town Council consulted with the community of Saltash on the exciting project of the library refurbishment works and the Town Council's vision to provide a multiuse facility to serve its community now and in the future.

The Town Council received positive responses and in the meantime costed the project to enable the Town Council to move forward with the second stage of the public consultation. The results of the public consultation and images of the Town Council's vision can be viewed here: https://www.saltash.gov.uk/librarypublic-consultation.php

At Full Town Council held on 1st October 2020 it was **RESOLVED** to seek the approval of the Secretary of State for Housing, Communities and Local Government to apply for the PWLB loan:

- 1. Loan of £200,000 for the refurbishment works and replacement of windows to the library building.
- 2. Fixed interest rate of around 1.95% over a loan period of 10-years.
- 3. The annual loan repayment will come to around £21,156.50 and total repayment will come to around £222,143.25.

It was **RESOLVED** that:

1. The shortfall of £5,105.21 for the completion of the works be included in the Precept for the year 2021/2022.

It is intended to increase the council tax precept for the purpose of the loan repayments by 2% which is the equivalent of an additional £4.00 per year for a band D equivalent dwelling.

It is important that Saltash Town Council demonstrates public support for this exciting project for the community and future of Saltash.

Watch out for the leaflet drop for further details and make sure you have vour sav.

Closing date Monday 21st December 2020



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CIC - Every Cloud Has a Silver Lining

e've just had our AGM. & it's made me realise just how busy our fantastic Volunteers have been during this difficult

year, working hard to support their community. During lockdown, we helped senior & vulnerable residents with shopping, prescription runs & errands, and the volunteers are ready to continue again should the winter bring another lockdown. We realised during lockdown that so many people in our community are unable to access digital technology, so we've set up a Digital Inclusion project, to teach basic digital skills that many of us take for granted; such as online shopping, FaceTiming friends & family, or using Apps. (We need a couple more Volunteers to help, if you can spare a few hours a week...) With generous support from

Saltash Town Council, we have helped Citizen's Advice to re-purpose their offices at Belle Vue Road to provide covid-safe interview rooms and offices. They're now open for business again; anyone who needs help or advice can contact Citizen's Advice by texting the word ADVICE to 78866 and they'll call you back within 48 hours (excluding weekends). You can also call them on 03444-111444 Mon-Fri from 10am to 4pm - calls are charged at your normal rate.

We've also created a comfortable meeting/ training room at Belle Vue, which is now available for FREE use by any club, organisation or group from Saltash. Call our Hub on 848348 for further details.

Several our Volunteers and Directors are passionate about environmental issues, and we're excited to be in talks with Saltash Town Council to take on the Maurice Huggins Room and use it as an Environmental Hub. We aim to have a Library of Things based here (we think it will be the first in Cornwall), along with a Community Fridge, Swap Shops, Repair Café, and environmental talks, amongst other things. We're hoping to get this up and running in December, reducing waste and helping residents save money. We're looking for some environmentally-aware volunteers to help run the environmental hub, so please contact us if you'd like to help!

We're putting plans in place to re-start our Community Hoppers, with Covid-safe systems in place. We've been fortunate to receive funding from Resonance/ the National Lottery, so we can organise free or subsidised trips to PL12 clubs, groups and organisations; we want the Community Hoppers to benefit as many people in PL12 as possible, to bring a bit of joy to these difficult times. We have a fantastic team of

volunteer Directors, including 6 who have joined our board this year, and we're all looking

SALTASH LIBRARY HUB

WORKING IN PARTNERSHIP WITH CORNWALL COUNCIL

n a time of uncertainty and worry, when things feel they are once again changing for the worst,

it's nice to be able to affect change in a positive way, a way that feels that the norm may be returning, however incremental.

Saltash Town Council took the positive step to bring the Library Hub out of its forced Covid slumber and open its doors to the public to browse once again. While its click and collect service is extremely popular and has allowed the public to order their favourite books online and collect from the doorway, the opportunity to return to some kind of normality was an option keenly supported and taken by the Council in re-

opening its doors to the public.

Having made that decision, the Library is now open again for the public to safely browse a selected number of books across genres such adult fiction, as crime, new books and children's fiction and learning. Our team is also on hand to help if the requirement is for books not on display and will happily guide our customers through other books available from our

biographies, autobiographies, sci-fi, adult non-fiction and young adult reading are but a short walk away. Not forgetting of course Cornish our selection

The Library also has made available the use of one of its public computers, alongside a scanning and printing service. Whilst it has to be booked in advance to follow Government safety guidelines it is another step in a positive direction.

Not only has the Library Hub taken the next step to open its doors across the week, it's also returning to a Saturday morning opening too. This is of course a day of the week that was popular

shelves. Genres such as for families and working professionals who were unable to pop in weekdays, again it is a welcome return to a little bit of normality.

> The need for books to help us through these difficult times has never been greater, the need to transcend reality and escape into literature is one of life's great joys. Saltash library also has the whole of Cornwall's library inventory at its fingertips. So if the library hasn't got it, we probably know someone who has and can order it for

collection. Updated day to day, the altach Library Hub Saltash Facebook page has become an important information portal supporting library

services and our community in the face of constant change. It is becoming an important digital tool in the development of the Councils on-line relationship with its followers.

Saltash & District Observer - October 2020 - Page 5

Against a background of uncertainty, this is only the beginning of what the Council has in store moving forward for our Library services. For now it is a welcome return to some kind of normality.

To quote Groucho Marx, 'Outside of a dog, a book is man's best friend. Inside of a dog, it's too dark to read. Says it all really.

Follow Saltash Library Hub @SaltashTownCouncilOfficia I or @SaltashTC or www.saltash.gov.uk



A38 Safety Report Due This Year

mprovements to make the A38 between Carkeel and Bodmin safer, were discussed in the House of Commons. The road has one of the highest accident rates in England, and Prime Minister Boris Johnson stated his hope that Highways England, which is currently undertaking a safety study of the road, would be able to accelerate its work. He was replying to a question from South East Cornwall MP Shervll Murray relating in particular to the dangerous junction at Menheniot.

Transport Secretary Grant Shapps subsequently confirmed to Sheryll Murray that the safety study was due to be completed this year and that any safety measures recommended might be funded through the current safety and congestion fund.

forward to bringing a silver lining to the cloud that's hanging over us. We've never needed our Volunteers more than we do now, so if you'd like to join our dynamic team, and help make a difference to your community, we'd love to hear from you. Email us on hub@cepl12.co.uk or phone 01752 848348. Jo Baskott, Chair, Community Enterprises Pl12



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Barry Woodmason



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Saltash's waterside Livewire went red, demonstrating solidarity with hundreds of national venues, in raising awareness of music industry job losses and business closures in the wake of the coronavirus pandemic.

Youth Facilities Return to New Normal

The town's young people whose lives have been torn apart from normal since March and now mostly back at school or college and are gradually able to enjoy the social facilities upon which their lives were largely based.

Livewire youth facility on the Waterside is gradually reopening, though at greatly reduced capacity. The many teenagers and other young people who enjoyed the superb music making facilities afforded at Livewire can return. Though to a 'new normal'. The main venue has been rearranged with spaced out pods so that a full

band may practice or jam together while distanced from each other. Sessions are on Monday, Thursday and Saturday and must be pre-booked. Immediately before lockdown

Josie, a professional musician, had been employed to encourage young female singers and musicians. She has continued doing so online but can now meet with groups of up to five on each Wednesday, again through pre-booking. Youth co-ordinator Andy

Rance has been waiting to see how matters progress following

the return to school but is hoping that in October he may be able to accommodate small pre-booked groups of up to 15. He also hopes to organise physically distanced gigs, though with audience capacity reduced from 250 to thirty all seated.

Though the venue has been closed since March and is only starting to re-open Andy, his wife Julie and their team have been busier than ever through spring and summer. Over the years Livewire has been building on helping with youth mental health issues and during lockdown there has been a build up of online support, with telephone, text, messaging and zoom calls still on-going. Now once more from Monday to Friday Livewire can offer counselling and support sessions for young people aged from around ten to twenty-five. Two rooms have been made available for prebooked live sessions which Andy is pleased to see back as he considers 'face to face is really important - one cannot gauge

moods so well online?

While some young people, especially the more individualistic, have thrived from the long spell out of school and are less pleased to be back, many have suffered stress away from their peer group, their normal activities, and with the family worries that lockdown has brought.

Andy believes that the government and the media should stop talking about 'social distancing' and reframe this as 'physical distancing'. 'Human beings, young and old, are social creatures' he states. 'For many young people socialising is already their problem, and they should now be helped to socialise at a physical distance if necessary'.

On a more positive note he sees it as wonderful how the town has come together through this crisis. 'It fills me with hope how so many have been organising themselves individually and in groups to help out especially delivering essentials to those in need. I hope we do not lose sight of this'

And another positive piece of news - those returning to Livewire may admire a classic 1960's Hammond organ donated by Pete Townshend of 'The Who'. It was with such an instrument that Procol Harum recorded their 1960's pop classic 'A Whiter Shade of Pale' and your Observer reporter could relive his own teens to the notes of this acquisition to the Livewire collection of classic instruments and recording equipment.

for Sport, Tourism and Heritage, Nigel Huddleston MP, to the constituency. I was pleased that GLL, who operate the Leisure Centres in Saltash and Liskeard, were able to join us to emphasise the importance of these facilities to Sports Clubs in the Constituency, including Caradon Swimming Club. Whilst the Minister does not have the budget for Leisure Centres within his Portfolio. I wanted to be able to work with him to ensure that people are able to promote sport and fitness for my constituents and ensure that there are as many opportunities as possible available for access to a variety of fitness regimes. Torpoint Athletic F.C., Callington

SHERYLL MURRAY MP WRITES...

ast month I welcomed Parliamentary Under Secretary of State

It was interesting to hear that different Local Authorities place different priorities on leisure and sport and there are some examples where Local Authorities had used the additional Government emergency funding made available to them to ensure that Leisure Centres were able to open when they could regardless as to who was managing them. Constituents may also wish to know that Cornwall Council received an additional £35million for emergency purposes from the Conservative Government. Since Nigel's visit I am pleased that the Council has agreed to resume wimming in both Saltash and Liskeard and I am scheduled to have a further meeting with GLL regarding further issues.

I was pleased to hear that Saltash United F.C. Benefited from the Premier League's Matchday Support Fund. The Matchday Support Fund is being delivered by the Football Stadia Improvement Fund (FSIF) - the grant-giving body that provides Premier League funding to support ground improvements for clubs in the professional women's and nonleague games. They have awarded some other funding across South East Cornwall namely, Liskeard Athletic F.C., Millbrook F.C., going to build it together."

Town F.C. and Dobwalls F.C. This month saw Conservative Party Conference. Instead of all the delegates descending on a city as would normally be the case this year it was held virtually due to Covid 19. Whilst there were a few technical issues it did allow people to attend from the safety of their homes. The Prime Minister, in an upbeat speech, outlined how we would Build Back Better. After outlining his own personal battle with Covid he said how we would invest in nurses, police and teachers.

He said he wanted to massively

grow offshore wind to make us one of the greenest countries on earth. He also said that he wanted to help first time buyers are able to own their own homes. He ended his speech by saying, "I know that it seems tough now, when we are tackling the indignities and cruelty and absurdity of the disease, but I believe it is a measure of the greatness of this country that we are simply not going to let it hold us back or slow us down, and we are certainly not going to let it get us down, not for a moment, because even in the darkest moments we can see the bright future ahead, and we can see how to build it, and we are



*

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Conundrum Corner

Taking the initial letter to the one-word answers to the following ten questions can you re-arrange them to make a Cornish place name? 1 In which fictional Town is Coronation Street set? (12) 2 What name is given to the cultivation of plants without soil? (12) 3 What musical instruction

means to produce a rapid repetition of the same note? (7)

4 What name is given to the intestines of a pig or other animals prepared as food? (12)

5 Who was the mother of John the Baptist? (9) 6 Which mythical bird, featured in the Arabian Nights, is said to have been able to lift a man and a horse

or elephant in its claws? (3) 7 Which Castle stands near the England/Wales border above the River Wve and is the first recorded Norman Castle in Britain? (8) 8 Who was the King of the Huns from 406 to 453? (6) 9 Which British poet had the Christian names Wystan

Hugh? (5) 10 Which National Park in Florida is home to an extensive wetland system? (10)

Answers on Page 7





Tamar Reflections

he gold coins and rampant red lion on the crest of HMS Tamar, Britain's newest and greenest warship, are symbolic of her affiliation to Cornwall. But the connection to Cornwall shines through even more strongly in the One and All spirit of the ship's company.

HMS Tamar sailed from BAE Systems yard in Glasgow ahead of schedule as the yard was going into lockdown. Her crew remained in a COVIDsecure 'bubble', putting in extended working hours and spending 13 out of 17 weeks at sea, achieving what is believed to be the fastest generation of a warship in peacetime.

At 60 one of the oldest sailors still at sea, and also one of the few Falklands veterans still serving, Warrant Officer 1st Class Trevor Ross witnessed the decommissioning of the previous Tamar – the base in Hong Kong which closed in 1997 when the territory was returned to China. "We have lived together in a 'Tamar bubble throughout the pandemic. Eighteen-hour days. It's been hard work and very tiring, but the spirit is really, really good - one of the best ships I've been on for morale,' said the ship's deputy head of marine engineering.

He is more than twice the average age of the ship's company; far more sailors are in their 20s, like Able Seaman Mollie Sunshine Stokes, who joined Tamar from Britain's biggest warship, HMS Queen Elizabeth. The average age of the ship's officers is younger than a typical wardroom, too, and she is something of a 'millennial ship' which has developed a very proactive and independent approach to problem-solving. "We're like a massive family on board Tamar. Everyone has been in the same situation with getting the ship ready through lockdown, so it's

past few months. There's always someone around to pick you back up," said the 22-yearold seaman specialist. HMS Tamar has now left Falmouth, and the craft, kit and people are being put through their paces so they perform to the highest standards.

been easier to get through the

Long may she patrol and protect us, One and All, and carry the maritime spirit of Cornwall across the globe Tamar bys vykken!

ornwall Council, like a barn door, is a huge 'target and is therefore easy to hit, but I honestly do not mind when residents have a pop at it. Why? Because it has been a rare occasion when I haven't learnt something useful from this sort of exchange. That does not mean I always defend it: nor that I am always proud of what the Council does or how it reacts. One good example is that until recently and until the advent of Tim Dwelly, the new and good Cabinet member for Town Centre economies, I have been dead critical and not proud at all of how Cornwall Council has used car park charges to

boost the county's economy, and put that far above the need to keep our Fore Streets viable and sustainable. That attitude is slowly changing, but I will continue to push for it to be reversed. However this article is about

what I am proud of, apart from being proud of the generally excellent organisation of Cornwall's Covid-19 response. Cornwall Council has for example, quickly put in place an enhanced Test and Trace system with a dedicated 24hour team on the job, proven in action by the quick and successful response to the Pool meat factory incident. So what is it I am especially

proud of? It is how, without being pressurised, Cornwall Council is leading the way in making our society in Cornwall inclusive in all sorts of ways: race, colour, age, sex, sexual preferences, disabilities, abilities, religions and the others - please forgive me for not mentioning all the groups.



CORNWALL

and our PL12 community

dholley@cornwall.gov.uk

Cornwall Councillor, Saltash East,

and cultures ends up by

strengthening a nation and it

will strengthen Cornwall,

making us more tolerant.

kinder, fairer, richer in culture,

richer in money, you name it.

I'm proud of what the county is

doing and you should be, too.

Do have a look at this website!

thanking the Cornwall Council

team who persisted in

independent trust, GLL, who

run our leisure centres. Saltash

Leisure Centre has been closed

but is now open with both sides

compromises to keep it

running. So go along and use

ours, have a swim, use the

gym, and press some weights

whatever that means. Use it or

have always struggled with

growing sweet peas outside,

maybe it's our cold, north

facing garden or our soil. This

year, however, they have gone

mad. I can't control them!

They're seven feet tall, have

stopped flowering and are still

They have swamped my

asparagus, leaning all over the

row. I'm not being inclusive

tomorrow - the sickle is

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For Observer readers

COUNCI

COUNCIL

Derek Holley

This is not just as a response to for example, of different races increased hate crimes in Cornwall, as in the rest of the UK, though that is part of it. Instead, it is as a genuine wish to make our Cornwall a better place for everybody.

The idea is to make policies that will enable this fairer society, and at the moment the vital first step is up and running with an easy-to-find website asking for your comments, complaints and suggestions. Just go to Google and type in Talk Cornwall "Let's inclusive", then click on one of those sites when it opens (when I did it the top seven sites took me there). Please do so, giving positive or negative views on any aspect of inclusion. If you don't want to do that or don't have the computer equipment please contact me, let me know what you want to say and I will do it for you (so will the other Cornwall councillors - I have checked).

Want some proof of how Cornwall Council is putting its money where its mouth is and being inclusive? You must have heard of the "glass ceiling" which surreptitiously stops women progressing up the career ladder in some occupations. Well, at the moment nearly all the top jobs in Cornwall Council are held by women, including the Chief Executive, Kate Kennally.

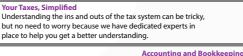
Jolly good lot they are too! For those who are worried or feel threatened by residents who are a different nationality, different colour, different sexual preference etc. then

simply: don't be! Immigration,

Conundrum Answers:

Chacewater. Re-arranged the letters spell Attila 9 Auden 10 Everglades. Elisabeth 6 Roc 7 Chepstow 8 3 Tremolo 4 Chitterlings l Weatherfield 2 Hydroponics

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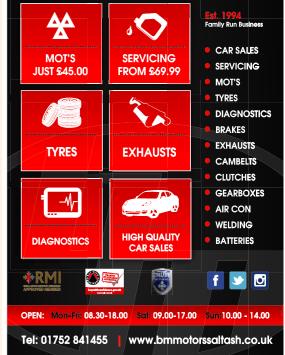
Your Business is Ours We developed strategies for both business and individual clients And we work hard and long hours when they need us -even after tax season. So let us tackle your most pressing financial issues



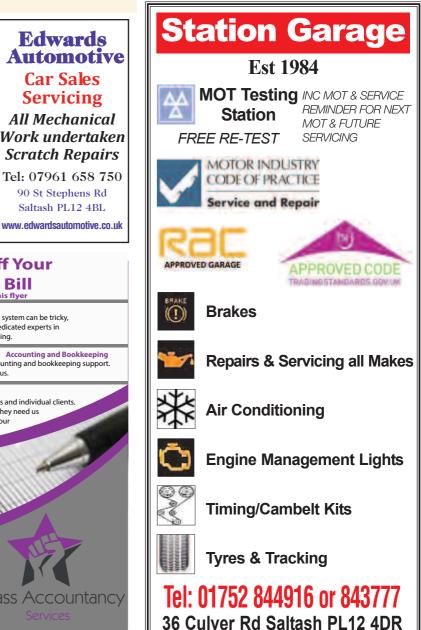
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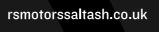
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A Success Story Despite Covid 19 for Roper James

aving become a part of the Saltash scene earlier this year, Roper James have been delighted at the welcome that the town has given them and the appreciation shown to their friendly but professional approach to offering legal services. As a result of the amount of business that has been generated the firm has been pleased to welcome to Saltash Tammi Hingston, the latest to join the team in order to help with the burgeoning amount of residential conveyancing. She is now working alongside John Northey who himself has many years of local experience in the conveyancing field. Directors Tim Roper and David James are especially pleased to welcome Tammi, with over twenty years of experience in some of the largest solicitors' firms in the South West.



DAVID JAMES LLB (HONS) DIRECTOR



LLB (HONS) DIRECTOR



time work.

previously worked with Tim Roper and David James and is enjoying being back with them, as well as benefitting from John Northey's local experience.

While dealing with the full range of conveyancing issues Tammi, described as "enthusiastic, conscientious and personable" specialises in particular in unregistered property, new builds, leaseholds, shared ownership, help to buy, shared equity and remortgages. She is delighted that

Roper James have recently been acknowledged by the Law Society for their expertise in the conveyancing field being awarded certified status in CQS, the quality standard of conveyancing. The Directors explain: "The application is arduous and involves examination of all young but now that her children are older, Tammi of the firm's operations. full has welcomed a return to full There is also examination of the firm's She had

financial health, ensuring that clients are treated fairly and also that systems are in place to safeguard clients? money and their personal information".

Following further vetting Roper James have been accepted onto the lending panel of most major banks and building societies. They are currently working to gain membership of the remainder in order that Roper James is able to offer comprehensive conveyancing service both to the local community and further afield into Cornwall.

Meanwhile Tammi is eager to become involved in the local Saltash community professionally and Outside the otherwise. office, when not busy with her children, she enjoys travel and sport, in particular cycling, long distance walking and tennis.

Now keen to help the Saltash office continue to develop, Tammi is happy to



call in and see agents and advisors as well as clients. She will always be pleased to take full instructions and give a free no obligation quotation before proceeding, while following the firm's policy of being friendly and approachable and using

jargon – free language. Potential clients can call her, visit by appointment at the convenient open-plan town centre offices, or if preferred Tammi will make home visits equipped with full PPE.

and Summer of lockdown the conveyancing work is seeing a marked expansion and Tammi is pleased and proud to be a part of the growing Roper James team while and offering her own friendly enthusiasm to each potential client.

After a challenging Spring



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As Roper James Expand their Business in Saltash They Welcome Tammi Hingston to the Team

 $\boldsymbol{\tau}$ ithin a few months of expanding their Plymouth based business into the heart of Saltash's Fore Street, Directors Tim Roper and David James have already seen the volume of business lead to them expanding their local services. "We are delighted with Saltash and delighted that our lovely local clients are evidently appreciating the friendly but professional services that we offer," enthuses David James of Roper James, Solicitors.

After a challenging few months of lockdown, the residential conveyancing work has already encouraged them to welcome Tammi Hingston to the Saltash based team alongside local stalwart John Northey. John who joined the firm when they opened in Saltash this Spring after many years practice in Saltash told us that he is especially pleased to welcome a new colleague with considerable experience in various firms throughout the wider South West. He described how "an early trickle has developed into a constant stream of fresh instructions." This followed the end of full lockdown, boosted in particular by the stamp duty "holiday" extended until the end of March 2021 and which makes this a particularly favourable time to invest in a new property.

Alongside John and Tammi is a longestablished commercial conveyancing service presided over by Andy Lugger. Andy deals in all manner of business conveyance and leaseholds but in particular in licensed premises and agricultural properties, in which he is a specialist.

A welcome new member of the Roper James team is Alex Passman, a barrister highly experienced in employment law who has joined Roper James as a consultant. In difficult times Alex is able to provide comprehensive and sympathetic

professional advice on employment rights especially regarding redundancy and dismissal.

The uncertain times which we have recently undergone, have caused many of us to be especially concerned to have all of our personal affairs in order. Melanie Cotterill, a specialist in wills and probate issues and who is an accredited Solicitor for the Elderly has, she has found, bedded in really well to the Saltash offices, welcoming many walk-in enquiries. She prides herself in making herself accessible to clients, in the Fore Street office or at their own homes, and giving full, sympathetic and jargon free advice on all aspects of lifetime planning.

This covers the vital issue of wills, without which one's estate may be distributed wholly contrary to one's wishes. It also includes power of attorney, a subject that one should seriously consider in order to ensure that one's affairs, financial and otherwise, may continue to run smoothly when one can no longer handle them oneself.

As other members of the firm Melanie will be happy to arrange a free first interview to ascertain the client's needs and then to advise generally and give a quotation for costs.

Family matters involving matrimonial and other relationship breakdowns, including all resulting issues from property and finance to children's residence and contact are expertly handled by Teresa Cussen, who is accredited by the Law Society as a family specialist as well as being a member of Resolution, the leading family law association. Teresa offers a free interview before tendering an estimate of costs. She will always advise proceeding with a minimum of confrontation. Meanwhile Directors Tim and David



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who set up the business in Plymouth in 2010 continue to offer their own specialised services in personal injury and medical negligence issues with a no-win no fee service when appropriate. They conduct this from their Plymouth based offices, while welcoming Saltash clients, and while overseeing the expansion of the Saltash base that they opened up only this year. Despite the challenges of Covid Tim and David are now sure that they were right in believing that Saltash could benefit from their own friendly approach to legal services and wish to express their thanks to the lovely and loyal people of Saltash and surroundings who have joined the Roper James clientele this year. They look forward to demonstrating to yet more local residents in these uncertain times, of how the law can be applied to their advantage.

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